

Holiday Sentiment Monitor

Results 18-measurement

January 2024



1. Holiday planning results	5
2. Influence of rising prices on holiday plans	34
3. Holiday inspiration through digital tools	40
4. Annex	47



Take outs

- 1. Holiday intention for 2024 higher than a year ago.**

An average of 86% of those surveyed intend to go on holiday in 2024. A year ago, an average of 80% had a holiday intention for 2023. Holiday intention is currently highest among Britons (90%) and lowest among Americans (83%). Among Dutch people, it is 85%.
- 2. Dutch people with holiday intentions expect to take two to three holidays in 2024.**

Those surveyed from six countries, who have a holiday intention for 2024, say they intend to take an average of 2.6 holidays. A year ago, this average was the same. The average for 2024 is highest among Americans (3.0) and lowest among Belgians (2.3). Among the Dutch it is (like last year) 2.4.
- 3. 32% have already booked their holidays, with many of them already leaving in the first few months of 2024.**

The share that has already booked a holiday is higher than a year ago (then 27% on average). In the United Kingdom, the share already booked is the highest (39%) and in the Netherlands and Belgium the lowest (both 29%). It is only amongst the Americans that the share that has already booked has not increased, compared to a year ago. Three quarters of those who have already booked indicate that their next holiday will be in the first half of 2024. For instance, 15% indicate that they will go in January, 13% in February and likewise 13% in April.
- 4. Market potential: over 50% of respondents have holiday intentions but have yet to book. And of these, around 60% are already planning.**

54% of those surveyed say they have yet to book but have a holiday intention for 2024. Of that group, about 60% are already planning. They mostly focus on May (average 17%), June (15%) and July (15%). Of this group that is already planning on a holiday, the largest group plans to book within 1 to 3 months (average 42%). If people have holiday intentions but are not yet planning, it is mainly because they have not yet had time to do so (average 26%) or their financial situation does not allow it (average 8%).
- 5. Fewer plans for holidays at home.**

Compared to 2023, less Dutch respondents plan to spend their next 2024 holiday in their own country. This is also true for the French and Americans. Most Dutch and Belgians plan to spend their next holiday (elsewhere) in Europe. Many Dutch people travelling alone (solo) have plans for intercontinental trips (mostly to Asia) and although less than last year, many French and American respondents are planning to holiday in their own country.





Take outs

6. **Gelderland and Limburg most considered for holidays at home.**

Dutch people who want to spend their next holiday in the Netherlands in 2024 said they would most often do so in Gelderland and Limburg (both 14%). This is followed by Drenthe with 11%. Compared to a year ago, plans for a holiday/weekend break in Noord-Holland have decreased.
7. **Aeroplane again most chosen for European holiday.**

Plane is the most chosen means of transport for the next holiday in Europe (average 56%). A year ago, this was 53% on average. Among the Dutch, Belgians and Germans, the car also scores relatively high. Furthermore, a relatively high number of French respondents are considering travelling by train. Among the Dutch, this share (train) has increased compared to a year ago (from 5% to 8%).
8. **Sustainability, prices and extreme weather conditions most important.**

This measurement shows that, sustainability, prices and extreme weather are currently the most considered factors when booking a holiday. 49% of those surveyed think it is important to consider the environment (e.g. transport, destination, accommodation). In addition, 48% say they are forced to adjust their holiday behaviour due to rising prices. Finally, 39% say that increasing extreme weather conditions influence their choice of holidays. These three topics are thus more influential than topics such as possible crowding at airports, wars/conflicts in the world and the coronavirus.
9. **On average, 30% have used an AI tool such as ChatGPT, and of these, 32% use it for holiday inspiration.**

On average, 30% of those surveyed are familiar with AI tools like ChatGPT and have used them. On average, 45% know what AI is, but have never used it and 25% do not know what an AI tool like ChatGPT is. In general, the younger the respondent is, the more familiar they are with it. Of those who do use an AI tool like ChatGPT, an average of 32% use it for holiday inspiration.



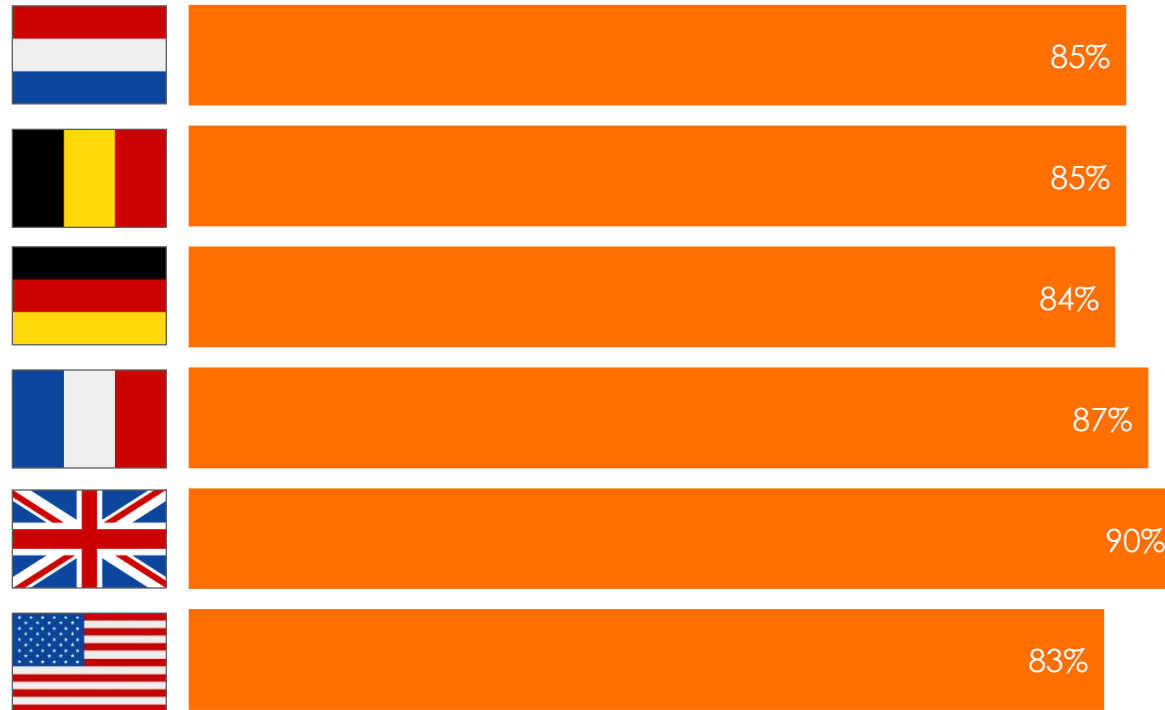


1. Holiday planning results





Holiday intention for 2024 is highest among the British (90%) and the French (87%). On average, 86% of respondents from these six countries have an intention to go on holiday in the year 2024, some of whom have already booked and some of whom have yet to book. These could be short or long holidays at home or abroad. A year ago, an average of 80% had a holiday intention for 2023.

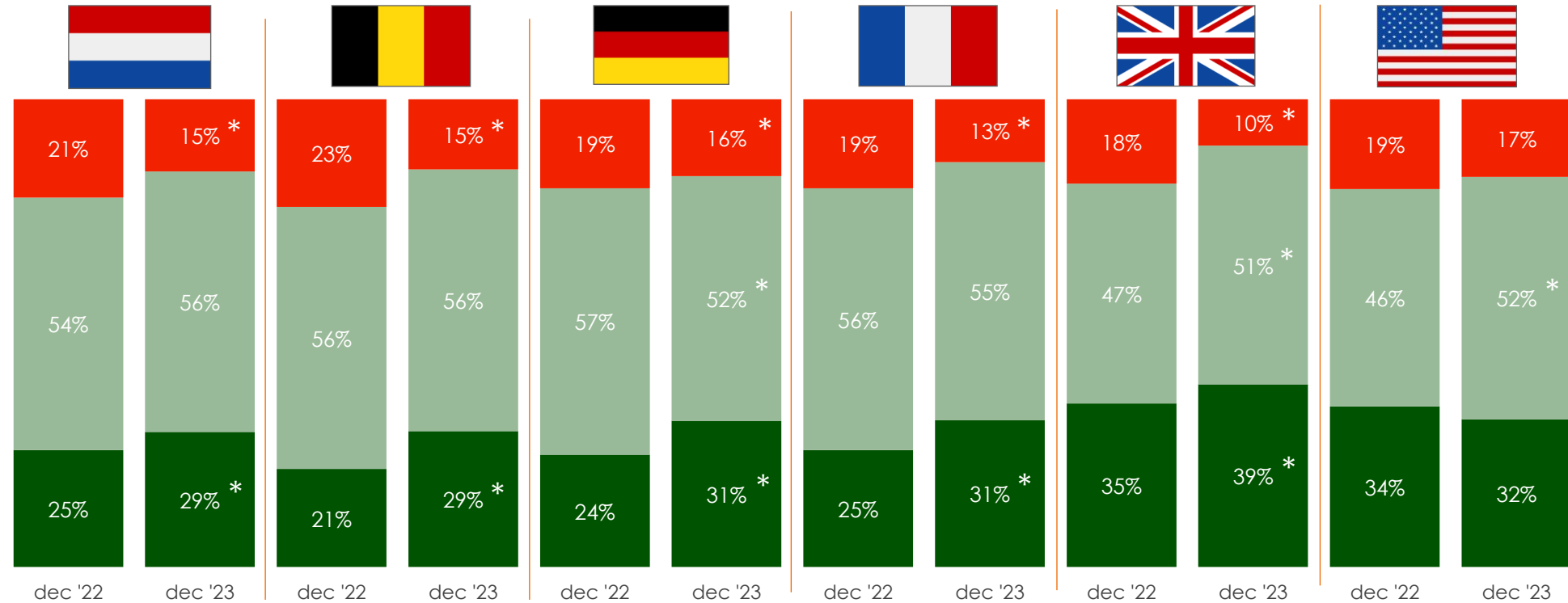


Holiday intention for 2024 (% top 2):

- Yes, I have already booked
- Yes, but I have yet to book



On average, 32% have already booked a holiday for 2024. This is a higher percentage than a year ago, when it was 27%. The British currently have the highest proportion 'already booked' (39%). Among the Dutch and Belgians, this share is lowest (both 29%).



■ Yes, already booked

■ Yes, have yet to book

■ No, no intention

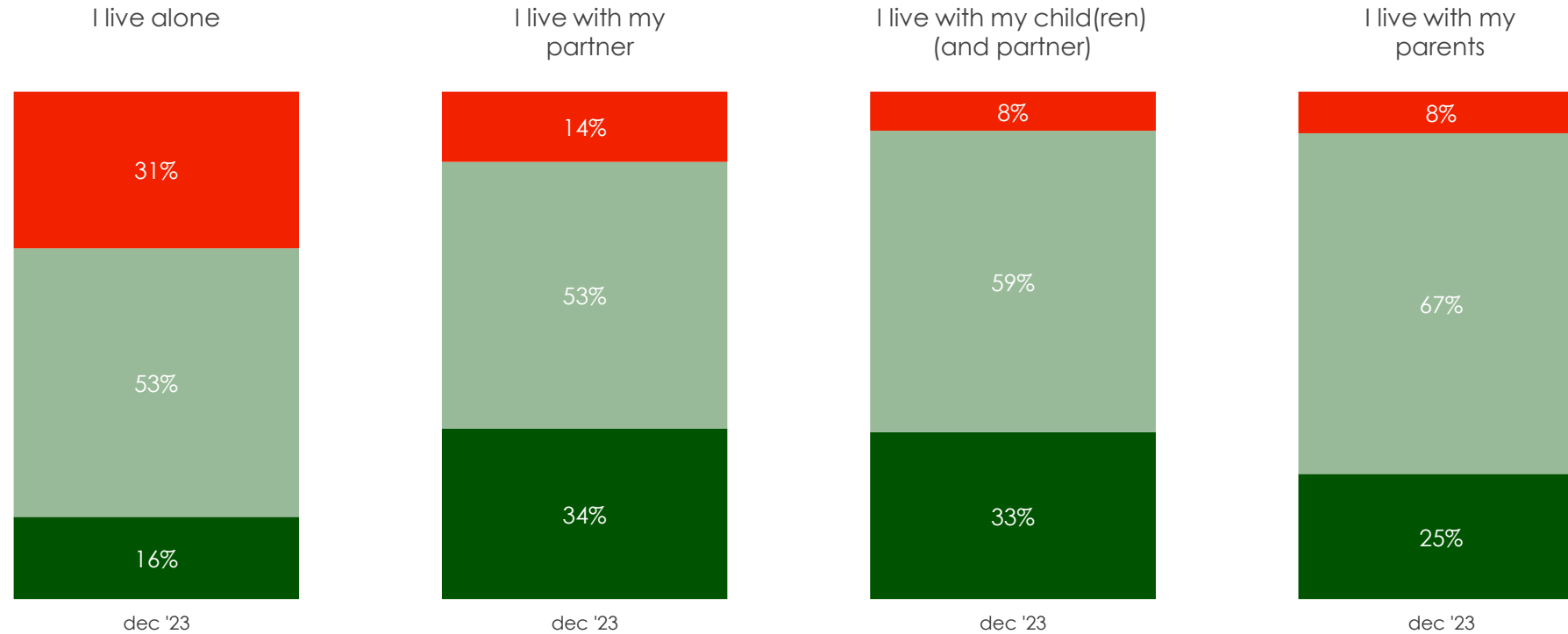
Base: everyone (entire sample)

*: significant difference compared to the measurement 1 year ago

Q: Do you currently intend to go on holiday sometime in 2024?
(In the Dec '22 measurement, it was about a holiday in 2023)



Among the Dutch, the group 'I live with my partner' has booked 2024 holidays to the highest extent (34%). The group living with child(ren) (and partner) follows close behind (33%). Dutch people living alone have the least holiday plans, with 31% having no holiday intention for 2024 yet.



■ Yes, already booked

■ Yes, have yet to book

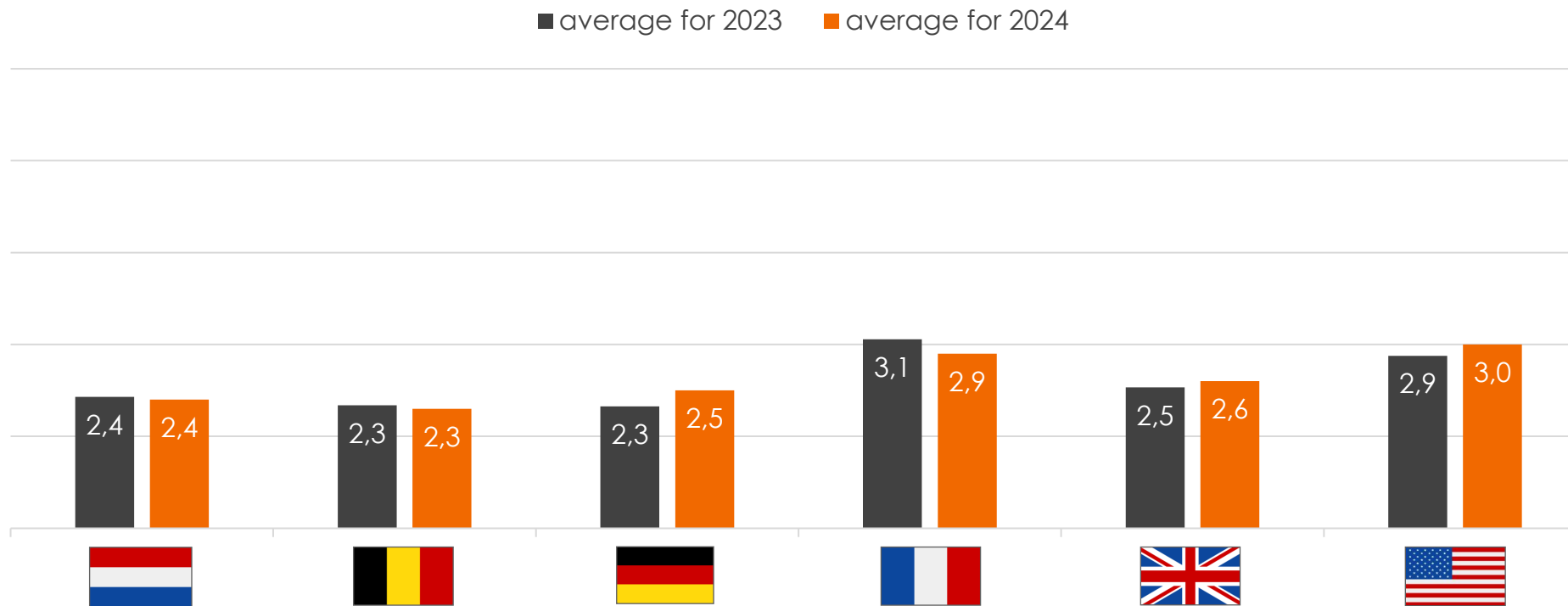
■ No, no intention

Base: Dutch people (entire sample)
Note: the most common household/living situation types are shown here

Q: Do you currently intend to go on holiday sometime in 2024?



Those surveyed from the six countries below, who have a holiday intention for 2024, say they intend to take an average of 2.6 holidays. A year ago, this average was the same. The average for 2024 is highest among Americans (3.0) and lowest among Belgians (2.3). Among the Dutch - like last year - it is 2.4.



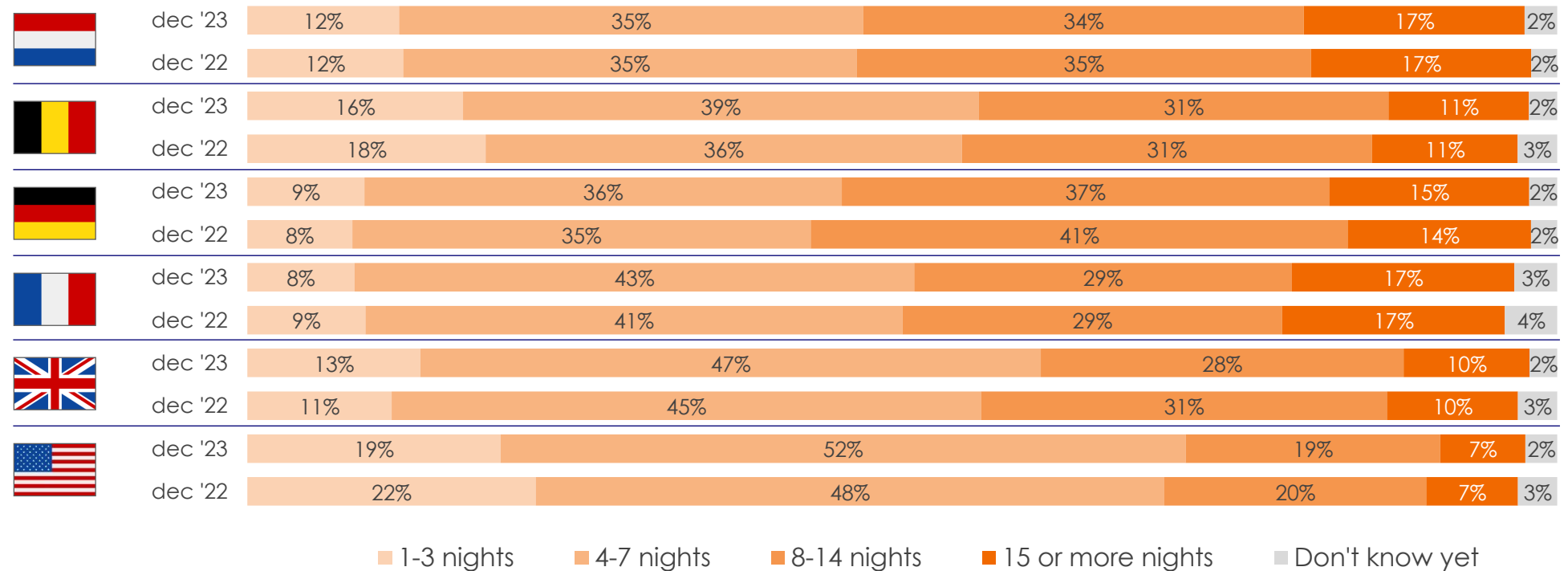
Base: People with holiday plans for 2024 (booked or yet to book)
Last year, it asked about the number of holidays for 2023.

Q: How many holidays do you plan to take in 2024?
This can be either short or long holidays at home and abroad.





On average, the majority of those surveyed with a holiday intention will go away for 4-7 nights for their next holiday (average 42%). After that, the 8-14 nights category is the most chosen (averaging 30%). A year ago, this was a similar pattern. Among Americans, the proportion of short holidays is highest compared to other countries; 19% go away for 1-3 nights.

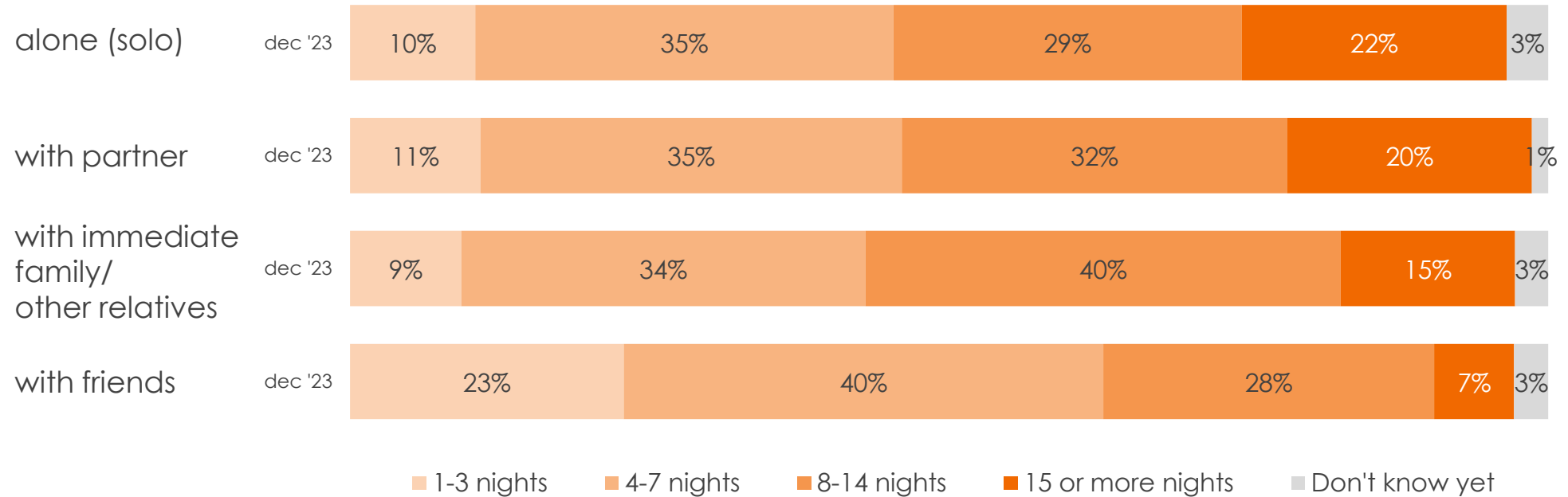


Base: People with holiday plans for 2024 (booked or yet to book)
(the measurement a year ago asked about 2023)

Q: How long do you plan to be away on your next holiday (in 2024)?



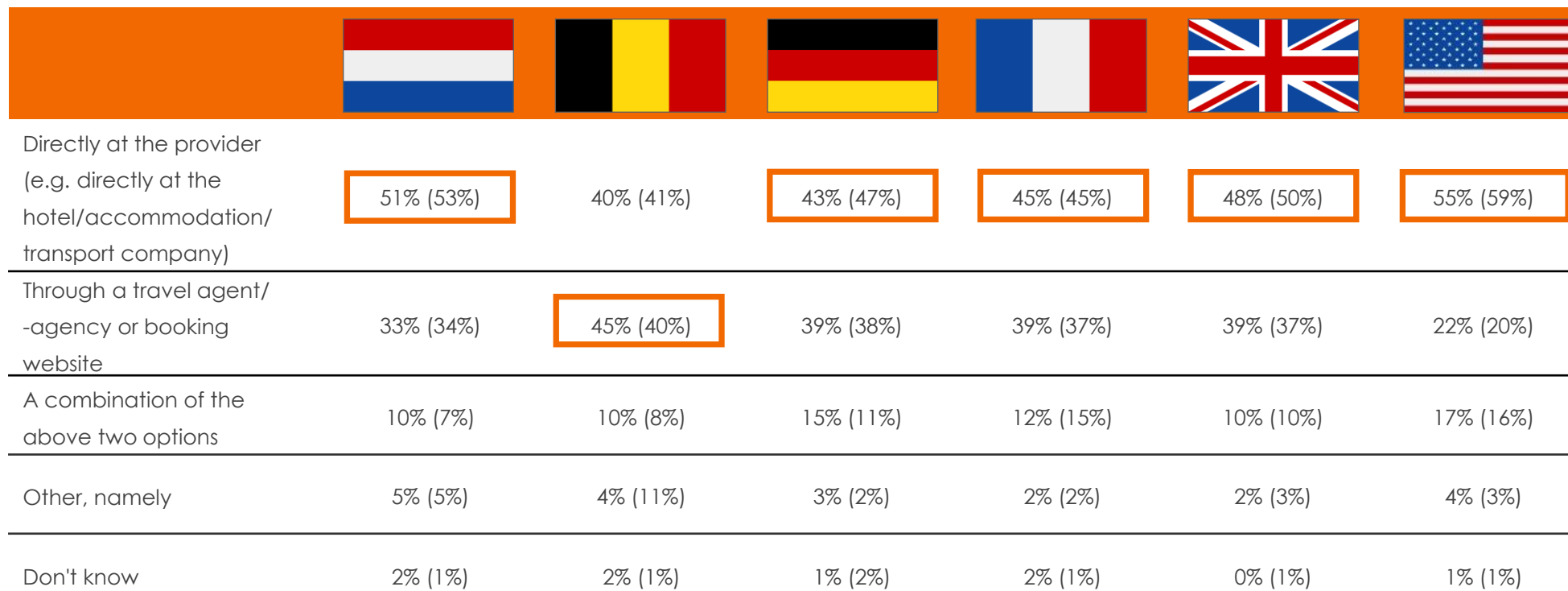
When holidaying with friends, the proportion of shorter holidays is relatively high. A holiday of 15 nights or more is currently most often planned by Dutch people travelling alone (22%). For holidays with immediate family/other relatives, people most often choose holidays of 8-14 nights.



Base: People with holiday plans for 2024 (booked or yet to book)
Note: the most common travel company types are shown here

Q: How long do you plan to be away on your next holiday (in 2024)?

Overall, most bookings for 2024 were made directly with the provider (47% on average). A year ago, this was 50% on average. Most Americans who have already booked a holiday say they did so directly with the provider (55%). Belgians most often book through a travel organisation/booking website (45%).









Among 'other, namely', a private holiday home or (holiday) home of friends/family is mentioned.

Base: People who have already booked holidays for 2024.
Tag: the highest percentage by country.
In brackets the score of the measurement one year ago.

Q: How is your next holiday (in 2024) booked?

Among those who have already booked a holiday, the next holiday is mostly in January (average 15%), February (average 13%) and April (average 13%). Among the French, many have already booked for July (17%).

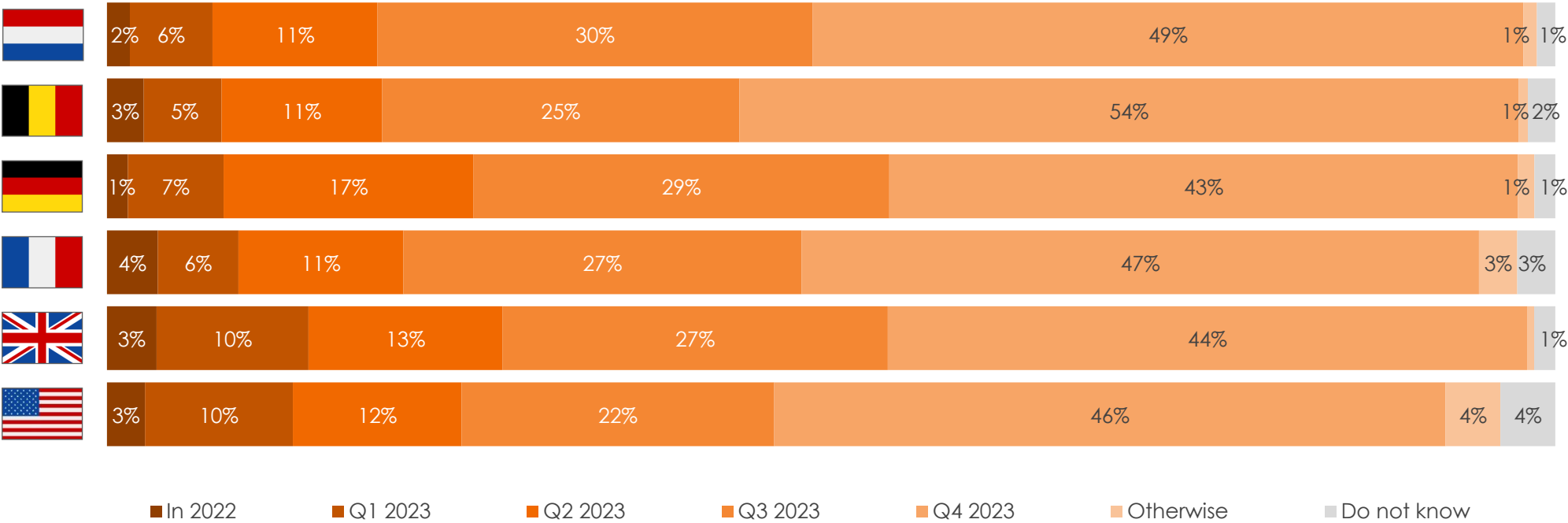


						
January	14%	15%	12%	12%	13%	21%
February	14%	10%	13%	14%	11%	16%
March	13%	10%	7%	12%	15%	13%
April	13%	13%	14%	11%	12%	13%
May	12%	12%	15%	10%	12%	12%
June	9%	12%	14%	10%	12%	7%
July	13%	15%	9%	17%	10%	6%
August	6%	7%	9%	8%	9%	6%
September	3%	2%	3%	3%	3%	3%
October	1%	2%	1%	1%	2%	1%
November	0%	0%	1%	0%	1%	1%
December	1%	2%	1%	1%	1%	2%
Total	100%	100%	100%	100%	100%	100%

Base: people who have already booked a holiday
 Highlight: highest percentage by country

Q: In which month will you leave for your next holiday (in 2024)?

Of those who have already booked holidays for 2024, the largest group did so in Oct/Nov/Dec 2023 (47% on average). An average of 27% also booked in Q3 2023 (July/Aug/Sept).



Base: People who have already booked a holiday for 2024

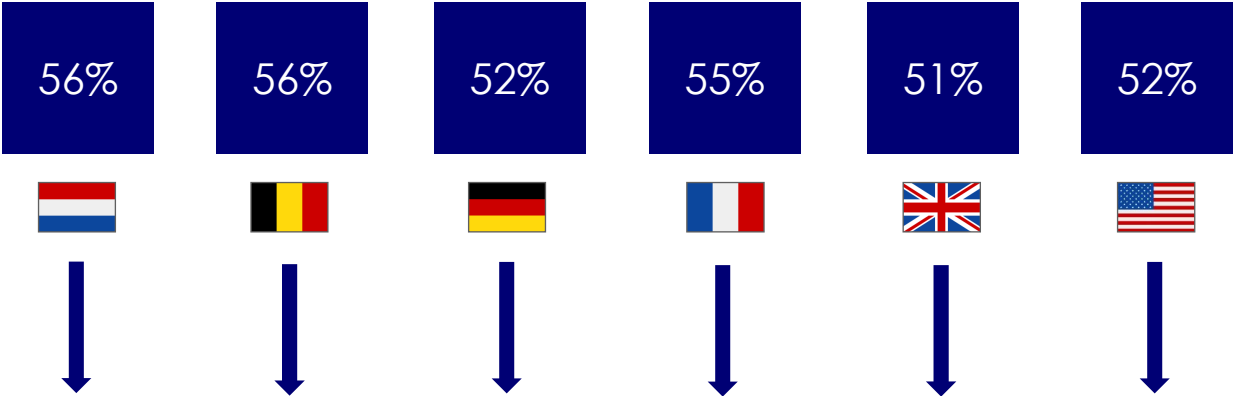
Q: When did you book your next holiday?

Booking period of holidays already booked

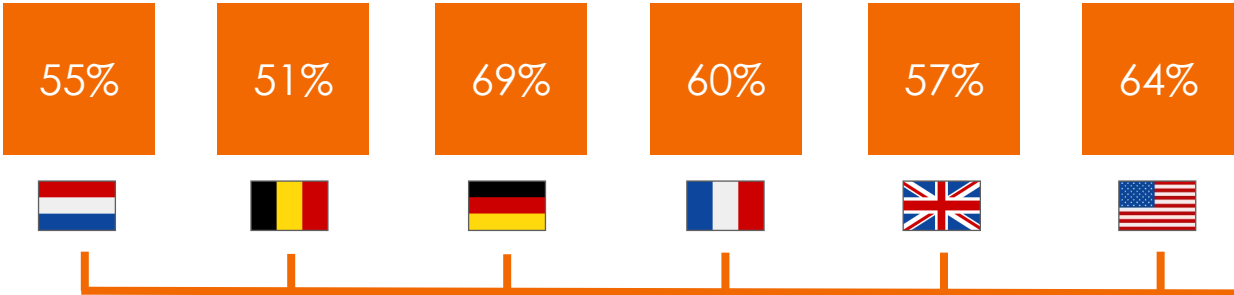
On average, 54% have a holiday intention for 2024 but have yet to book. Of this group that has yet to book, on average 59% are planning for a holiday. The most looked at departure months are currently May (average 17%), June (average 15%) and July (average 15%).



Holiday intention but have yet to book



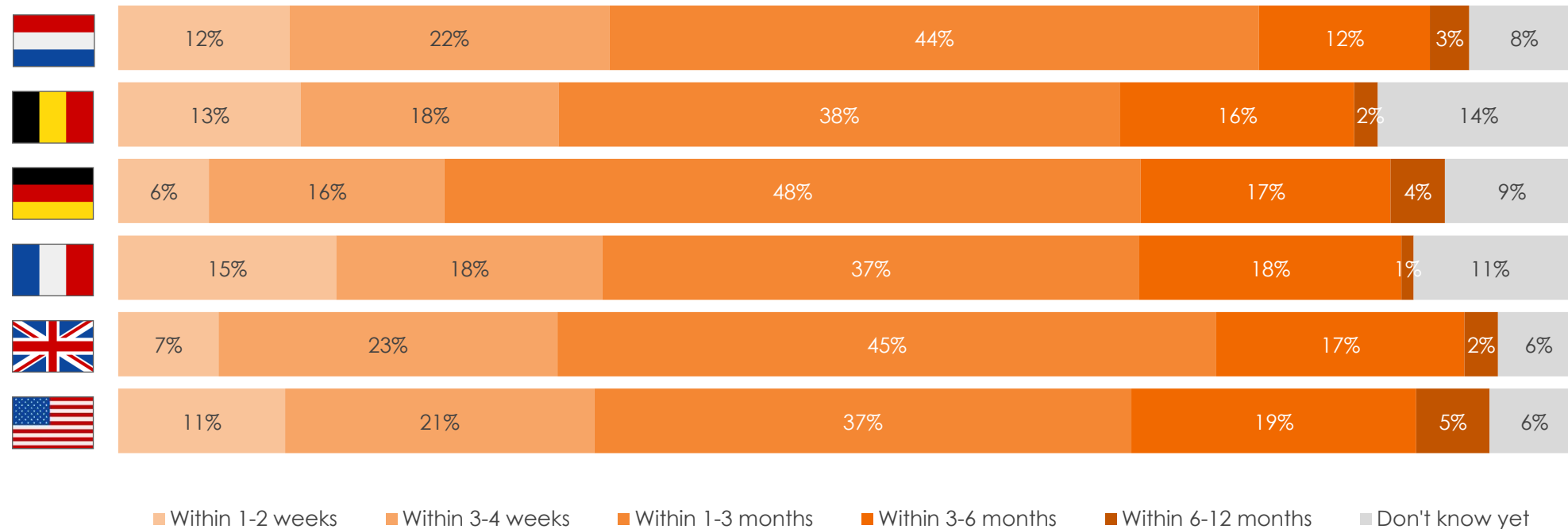
Planning for holidays



Month of departure:						
January	5%	5%	3%	2%	4%	5%
February	8%	6%	5%	14%	6%	12%
March	7%	10%	7%	9%	14%	16%
April	12%	10%	12%	12%	11%	13%
May	20%	16%	18%	14%	18%	18%
June	14%	16%	18%	10%	18%	15%
July	16%	18%	14%	17%	12%	11%
August	11%	9%	14%	14%	7%	4%
September	4%	7%	7%	5%	4%	3%
October	2%	2%	2%	1%	2%	2%
November	1%	1%	0%	0%	2%	1%
December	1%	1%	0%	1%	1%	1%
Number	N=333	N=312	N=403	N=362	N=306	N=359



Among those who are planning for a holiday in 2024, the largest group plans to book it within 1 to 3 months (42% on average). In addition, an average of 20% say they plan to book within 3 to 4 weeks, 17% within 3 to 6 months and 11% within 1 to 2 weeks.









Base: People who have yet to book holidays but are already planning

Question: When do you plan to book the holiday you are planning on?

On average, 59% of the people who have not yet booked, but do intend to go on holiday in 2024, are already planning their upcoming holiday. If people have a holiday intention but are not yet planning, it is mainly because they have not got around to it yet (average 26%) or their financial situation does not allow it (average 8%).

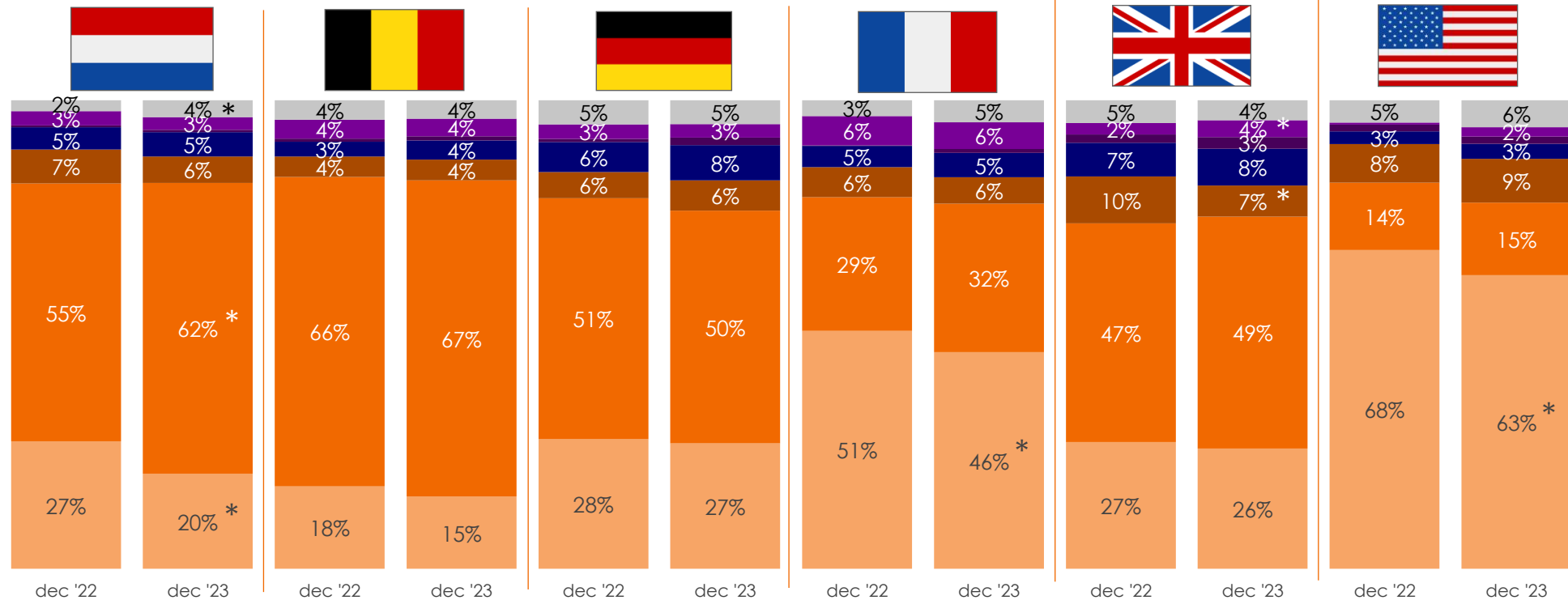


						
Yes	55%	51%	69%	60%	57%	64%
No, I haven't got around to planning yet	33%	33%	17%	25%	29%	22%
No, my financial situation does not allow it (e.g. due to inflation and rising prices)	8%	10%	8%	8%	8%	10%
No, because of uncertainties surrounding current wars	3%	5%	5%	5%	4%	3%
No, for another reason	2%	1%	1%	1%	2%	2%

Base: People who have not yet booked (but have holiday intentions for 2024)

Q: Are you already planning for your upcoming holiday?

In 2024, the Dutch plan to spend their next holiday in their own country less than they did a year ago. This is also true for the French and Americans. Most Dutch and Belgians plan to spend their next holiday (elsewhere) in Europe. However, many French and American respondents are planning to holiday in their own country.

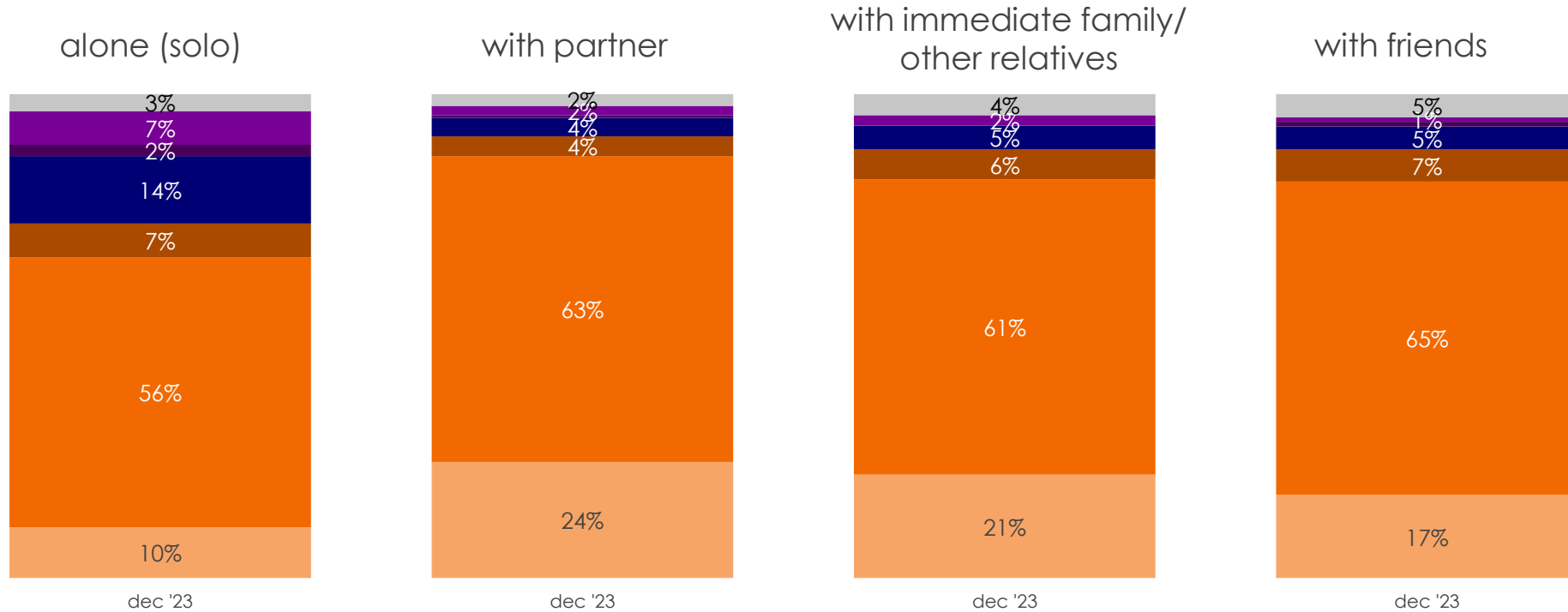


■ Own country
 ■ Europe
 ■ North/South America
 ■ Asia
 ■ Australia/Oceania
 ■ Africa
 ■ Don't know yet

Base: People with holiday plans in 2024 (booked or have yet to book).
 (A year ago, people were asked about plans for 2023)
 *: significant difference compared to the measurement 1 year ago

Questionnaire: In which destination do you plan to spend your next holiday (in 2024) mainly?

Dutch people going on holiday alone are more likely to plan to visit another continent than the other three groups (with partner, family or friends). In particular, Asia is chosen often. Of these four groups, Dutch couples (with partner) most often plan to spend their next holiday in the Netherlands (24%).



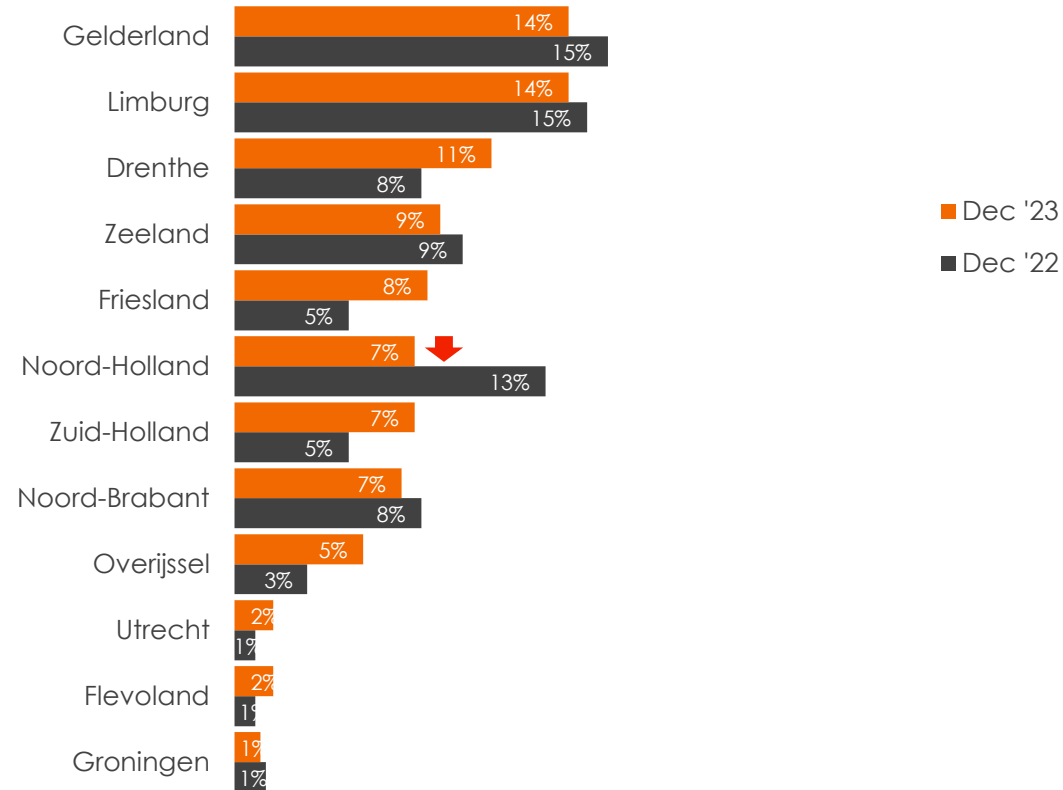
Own country Europe North/South America Asia Australia/Oceania Africa Don't know yet

Base: Dutch with holiday plans in 2024 (booked or yet to book)
 Note: the most common travel company types are shown here

Questionnaire: In which destination do you plan to spend your next holiday (in 2024) mainly?



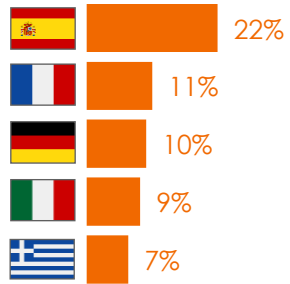
Dutch people who want to spend their next holiday in the Netherlands in 2024 say they want to do so most in Gelderland and Limburg (both 14%). This is followed by Drenthe with 11%. Compared to a year ago, plans for a holiday/weekend break in Noord-Holland have decreased.



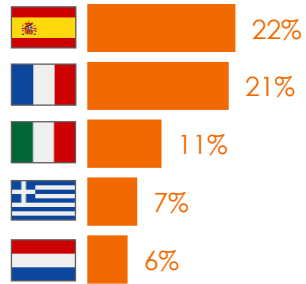
Base: Dutch people with holiday plans in the Netherlands (booked or yet to book)
Arrow: significant difference compared to a year ago

Question: In which province do you plan to spend your next holiday in 2024 (in the Netherlands) mainly?

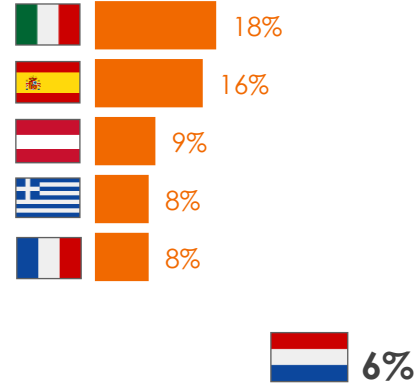
NETHERLANDS



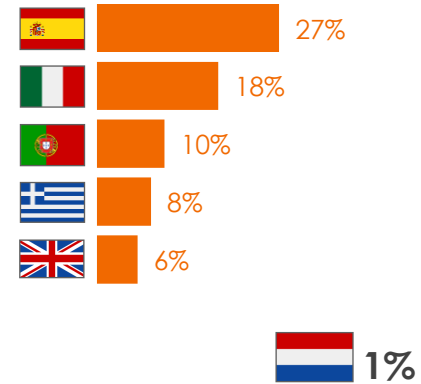
BELGIUM



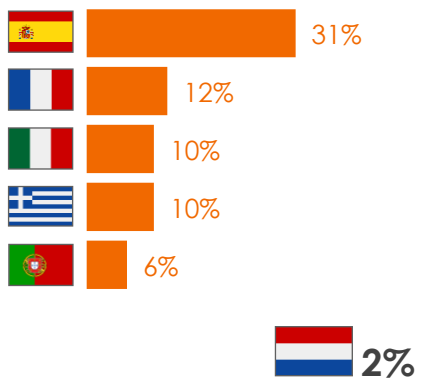
GERMANY



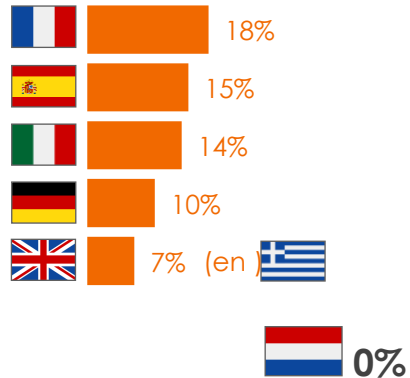
FRANCE



UK



US



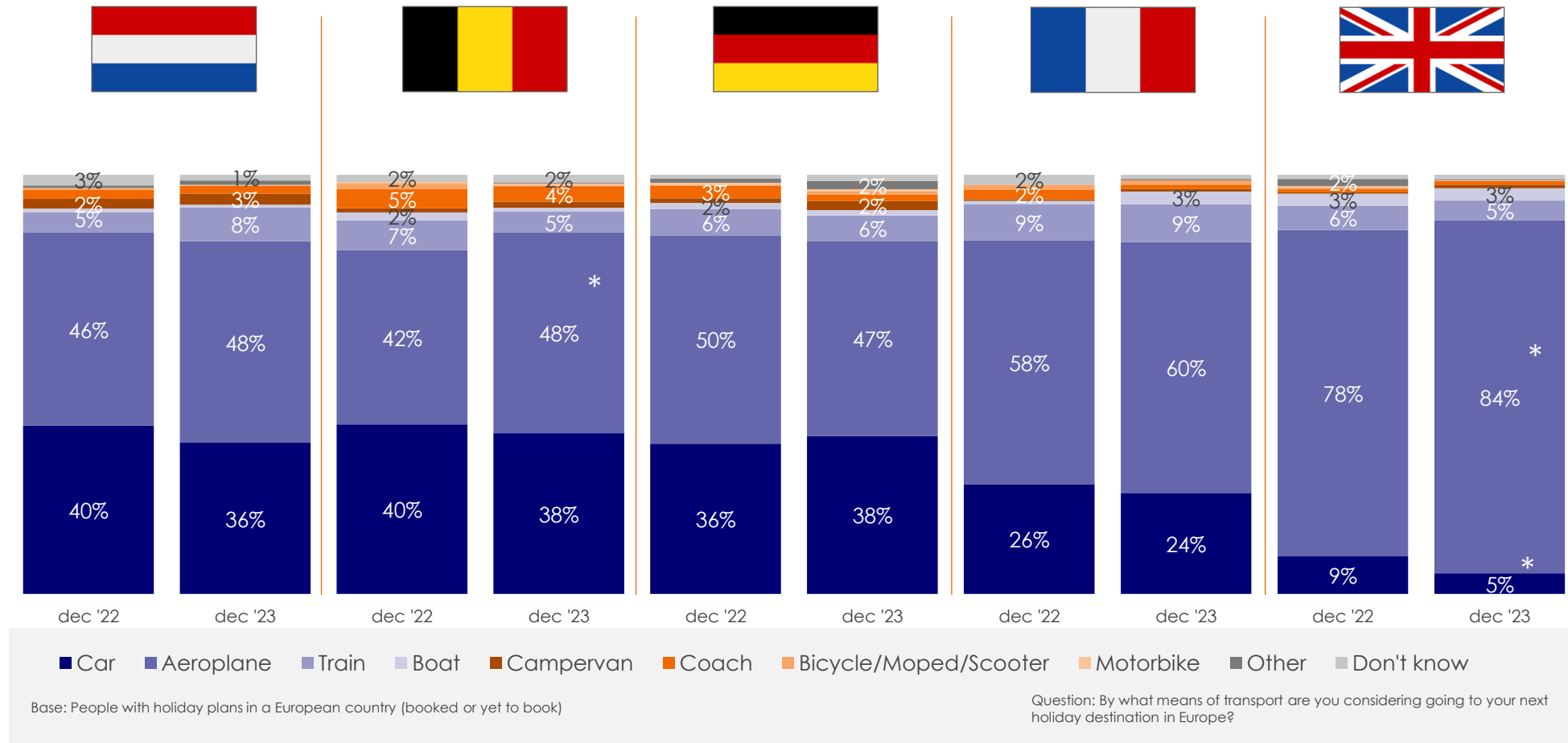
- Spain is the most popular European holiday country. In all six countries, Spain is in the top five; in four countries even in first place. Spain is a favourite among the Dutch, Belgians, French and British.
- Among Belgians, France is also popular. The Netherlands currently ranks fifth among Belgians.
- Among Germans, the Netherlands is not currently in the top 5 for a European holiday in the coming months, but even so, 6% say they would choose the Netherlands.
- Like Spain, Italy appears in the top five of all six countries. Among Germans, it is now the number one destination.
- Greece is also popular and features in every top five.

Base: People with holiday plans in Europe (booked or has yet to book)

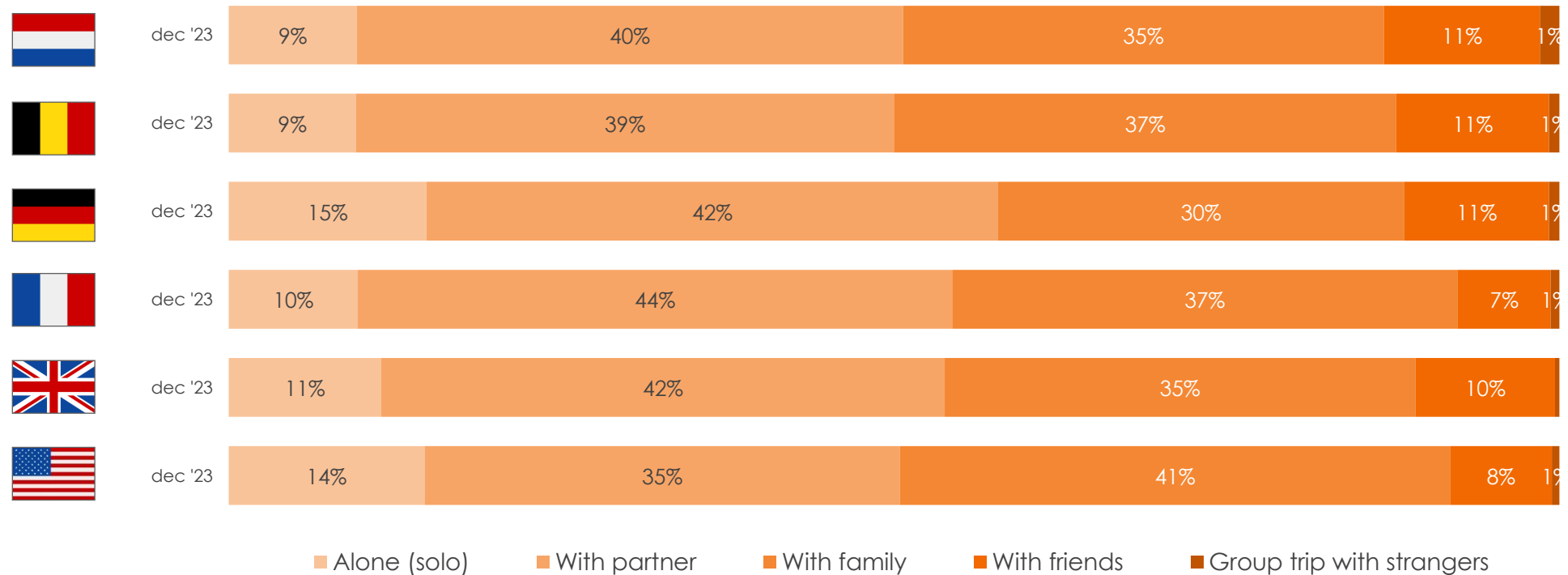
Questionnaire: Where in Europe do you plan to spend your next holiday mainly?



In all five countries, the plane is the most chosen means of transport for the next holiday in Europe (average 56%). A year ago, this was 53% on average. Among the Dutch, Belgians and Germans, the car also scores relatively high. Furthermore, a relatively high number of French respondents are considering travelling by train. Among Dutch people, this share (train) has increased compared to last year.



On average, the largest group goes on holiday with their partner (average 40%), followed by a holiday with immediate family/other relatives (average 36%). Furthermore, on average 11% have plans for a solo trip and 10% for a holiday/trip with one or more friends.









Base: People with holiday plans for 2024 (booked or yet to book)

Q: With which travel company do you plan to take your next holiday (in 2024)?

A hotel/guesthouse is the most popular type of accommodation (average 48%). This is followed by an apartment (average 12%) and renting accommodation from a private person (average 8%). Renting from private individuals is most popular among the French. Among the Dutch, a bungalow (park) and camping score fairly high.








						
Hotel/guesthouse	43%	48%	52%	35%	52%	57%
Bed and breakfast	4%	7%	4%	7%	6%	4%
Apartment	14%	12%	20%	12%	9%	2%
Bungalow(park)	10%	6%	2%	6%	2%	0%
Campsite	9%	5%	4%	9%	3%	4%
Group accommodation	2%	1%	1%	1%	1%	1%
With a private individual (e.g. Airbnb)	6%	7%	4%	14%	9%	9%
Boat	1%	1%	2%	1%	2%	5%
Second home	1%	2%	1%	3%	1%	1%
Residence of family/friends/other relatives	5%	7%	6%	8%	9%	10%
Other	2%	1%	1%	1%	3%	2%

Base: People with holiday plans for 2024 (booked or yet to book)
Highlight: 3 highest scores per country

Questionnaire: What type of accommodation do you plan to stay in during your next holiday in 2024?

Beach holidays are the most frequently planned (average 23%). This is followed by holidays with friends/family (13%), nature holidays (11%) and city trips (9%). Additionally, for the Dutch, a touring holiday has a relatively high score and for Americans, a cruise.









					
Winter sports holiday	4%	3%	2%	6%	1%
Beach holiday	18%	23%	26%	25%	18%
Water sports holiday	1%	0%	1%	1%	0%
Walking holiday	4%	7%	4%	2%	2%
Cycling holiday	2%	1%	1%	0%	0%
Other type of active holiday	2%	2%	1%	2%	3%
Tour	7%	5%	6%	2%	3%
Cruise	1%	1%	2%	1%	9%
Visiting event	2%	2%	1%	2%	4%
City break	10%	7%	12%	8%	7%
Cultural holidays	6%	9%	6%	9%	5%
Visiting friends/family/etc	6%	6%	7%	7%	9%
Nature holiday	11%	13%	16%	15%	7%
Wellness holidays	4%	3%	5%	1%	3%
Holidays with friends/family/etc	13%	11%	2%	13%	17%
Culinary holidays	1%	2%	2%	1%	1%
Shopping holiday	1%	1%	2%	2%	2%
Volunteer	0%	0%	0%	1%	1%
Otherwise	5%	3%	3%	2%	3%

Base: People with holiday plans for 2024 (booked or yet to book)
Highlight: 5 highest scores per country

Q: How would you characterise your next holiday?



On average, flexible cancellation conditions matter most when choosing a holiday destination (on average 72% consider this (very) important). This is followed closely by the aspect of 'staying in a quiet place' (average 71%) and then 'rising prices' (average 65%). For the Dutch, the importance of flexible cancellation conditions is a lot lower than for the other countries.







						
Flexible cancellation conditions	63%	69%	77%	77%	71%	73%
Destination close to home	27%	36%	40%	41%	29%	34%
Stay in quiet place	67%	78%	74%	83%	58%	67%
Development of the war in Ukraine	32%	41%	41%	44%	38%	36%
Development of the conflict in Israel and Palestinian territories	31%	42%	43%	47%	39%	39%
Rising prices (fuel, energy, inflation)	52%	65%	66%	77%	61%	69%
Crowds at airports	39%	39%	43%	47%	47%	48%
Sustainability (minimising environmental impact)	40%	50%	52%	58%	47%	46%

Base: People with holiday plans for 2024 (booked or yet to book).
 Percentage: top 2 (very important + important).
 Highlighting: the three highest scores of each country are in bold.

Question: How important are these aspects to you in your holiday destination choice?

People with a holiday intention in 2024 expect to spend their longest holiday of the year mostly in July and August (19% and 18% respectively). Among Americans, June is the departure month most often chosen for the longest holiday.



						
January	2%	2%	2%	2%	3%	5%
February	3%	3%	3%	3%	3%	8%
March	4%	4%	3%	3%	4%	7%
April	5%	6%	7%	5%	6%	10%
May	12%	11%	11%	7%	13%	11%
June	14%	14%	15%	13%	15%	15%
July	19%	24%	17%	26%	15%	13%
August	21%	19%	20%	24%	16%	9%
September	11%	11%	14%	10%	12%	7%
October	3%	3%	3%	2%	5%	4%
November	1%	1%	1%	0%	3%	3%
December	1%	1%	0%	1%	1%	2%
I don't know yet	4%	3%	4%	3%	4%	5%
Total	100%	100%	100%	100%	100%	100%

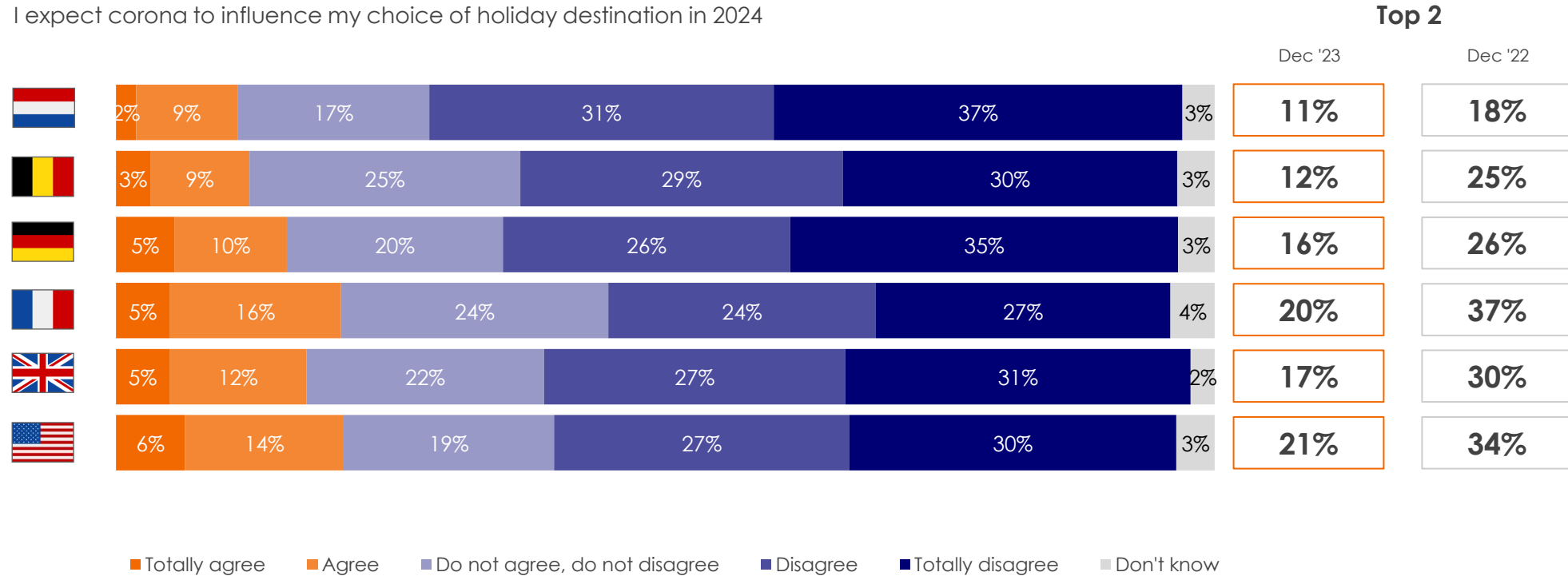
Base: People with a holiday intention for 2024 (booked or yet to book)
Highlight: highest percentage by country

Q: In which month do you expect to spend your longest holiday of the year (in 2024)?
If the holiday falls in more than one month, select the month of departure.



On average, 16% expect corona to influence their choice of holiday destination in 2024. This score is lowest in the Netherlands (11%) and highest in the United States (21%). The average has dropped considerably compared to a year ago, when it was 28%.

I expect corona to influence my choice of holiday destination in 2024

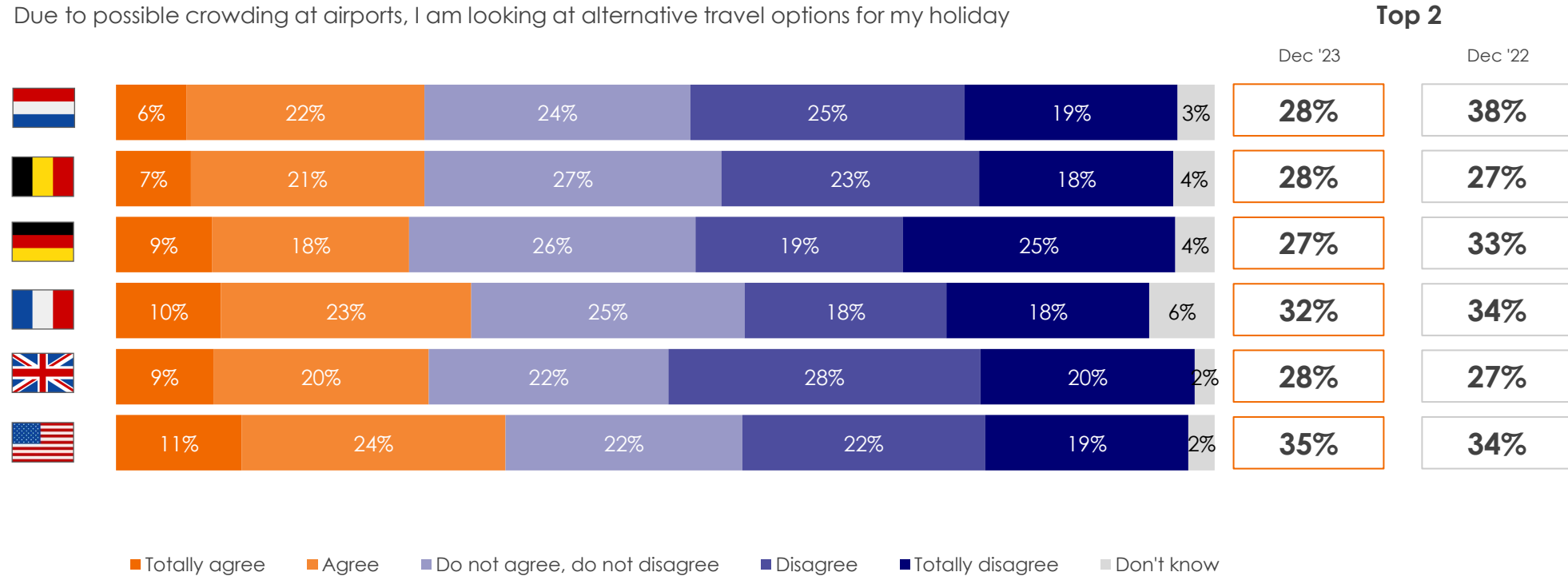


Base: everyone (entire sample)
 Rounding differences may occur at the top 2%.
 A year ago, it asked about 2023.



On average, 30% are looking at alternative travel options for their holidays because of possible crowding at airports. A year ago, this was 32%. Among Dutch people, this percentage did drop significantly over the past year, from 38% to 28%.

Due to possible crowding at airports, I am looking at alternative travel options for my holiday

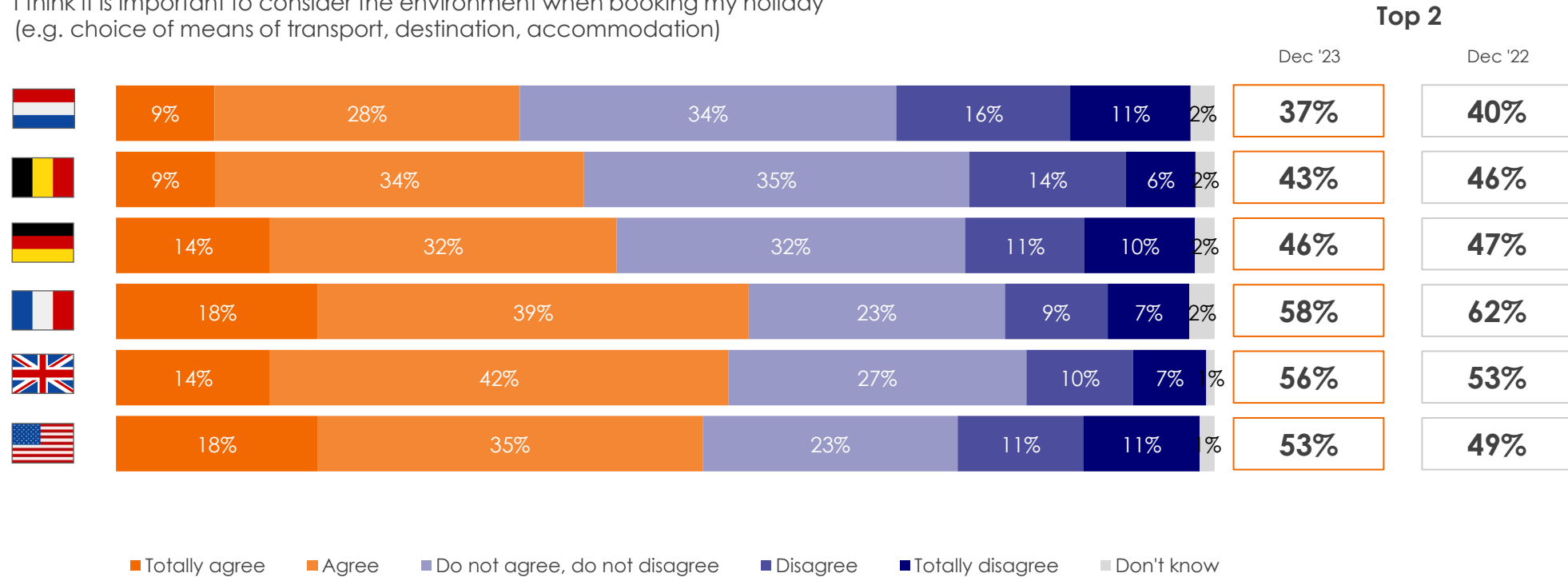


Base: everyone (entire sample)
Rounding differences may occur at the top 2%.



About half (49%) of those surveyed agree with the statement 'I think it is important to take the environment into account when booking my holiday'. This average is exactly the same as a year ago. Of the six countries below, the Dutch agree least with this statement and the French agree most.

I think it is important to consider the environment when booking my holiday
(e.g. choice of means of transport, destination, accommodation)

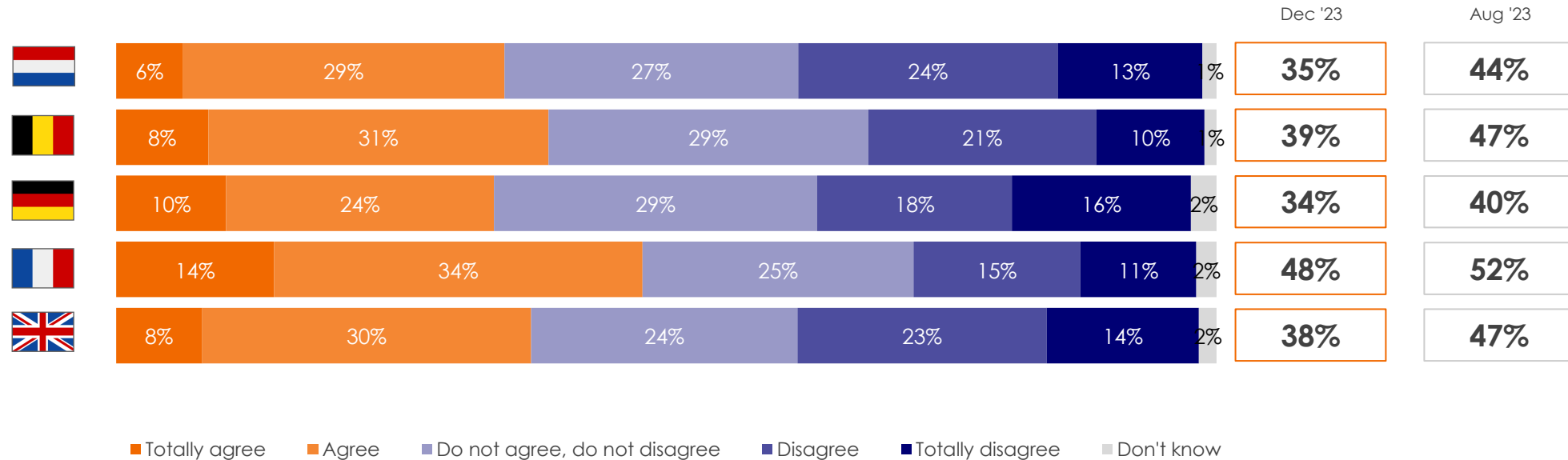


Base: everyone (entire sample)
Rounding differences may occur at the top 2%.



On average, 39% of those surveyed agree with the statement that increasing extreme weather conditions influence holiday choices. At the end of August, this average was 46%. French people are in highest agreement with this statement.

Increasing extreme weather conditions (e.g. heat waves, forest fires or extreme rainfall) influence my choice of holidays

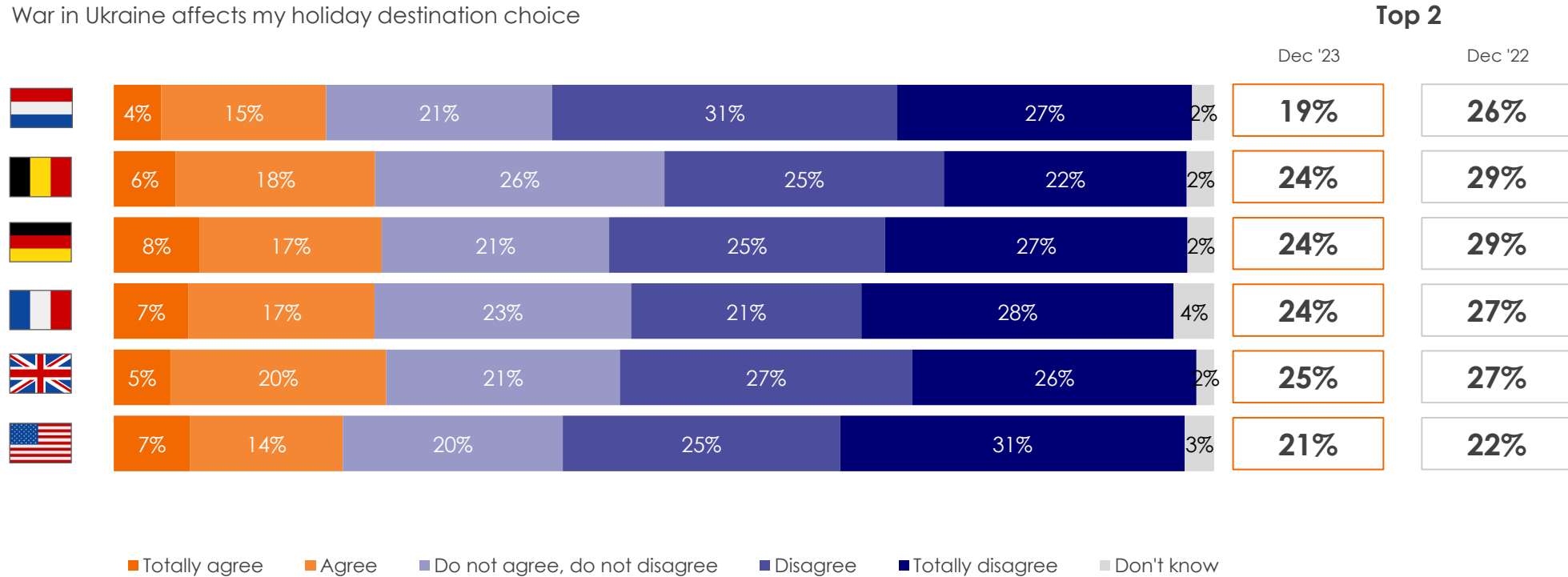


Base: everyone (entire sample)
Rounding differences may occur at the top 2%.

About a quarter (23%) of those surveyed say the war in Ukraine affects their choice of holiday destination. A year ago, this was 27% on average. The top 2 scores currently range from 19% among the Dutch to 25% among the British.



War in Ukraine affects my holiday destination choice

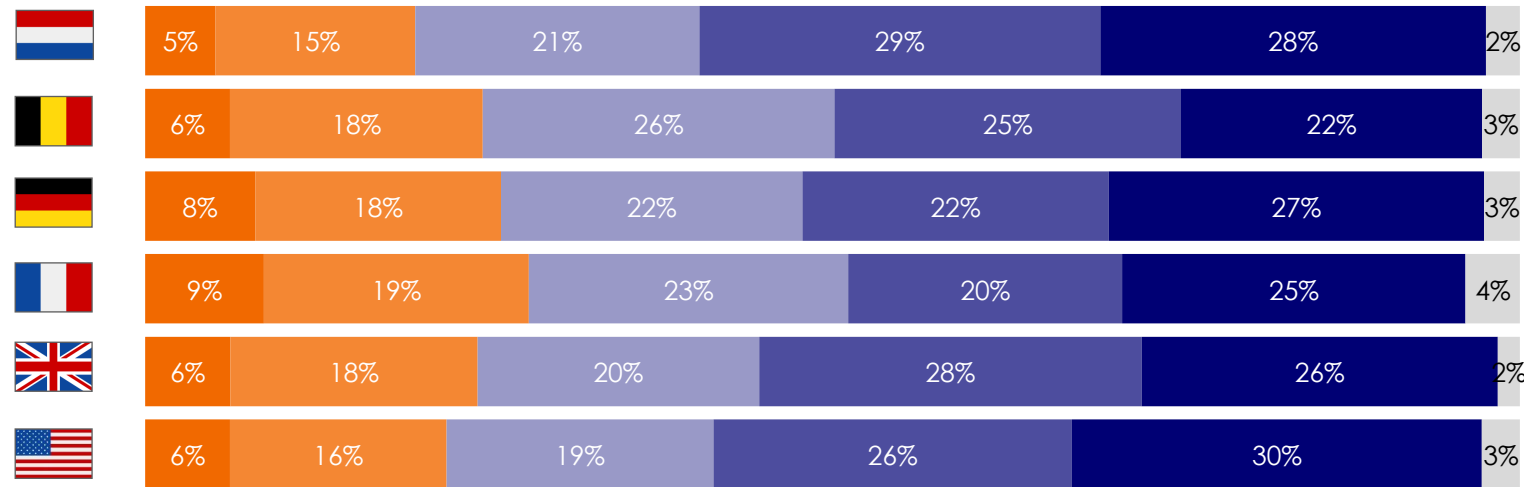


Base: everyone (entire sample)
Rounding differences may occur at the top 2%.



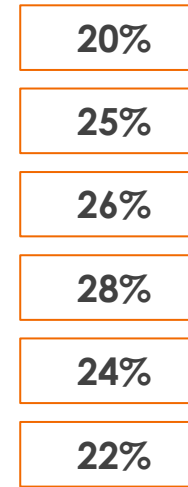
Around a quarter (24%) of those surveyed also indicated that the conflict in Israel and Palestinian territories affects their choice of holiday destination. The top2 scores currently range from 20% among the Dutch to 28% among the French.

The conflict in Israel and Palestinian territories affects my choice of holiday destination



Top 2

Dec '23



■ Totally agree ■ Agree ■ Do not agree, do not disagree ■ Disagree ■ Totally disagree ■ Don't know

Base: everyone (entire sample)
Rounding differences may occur at the top 2%.



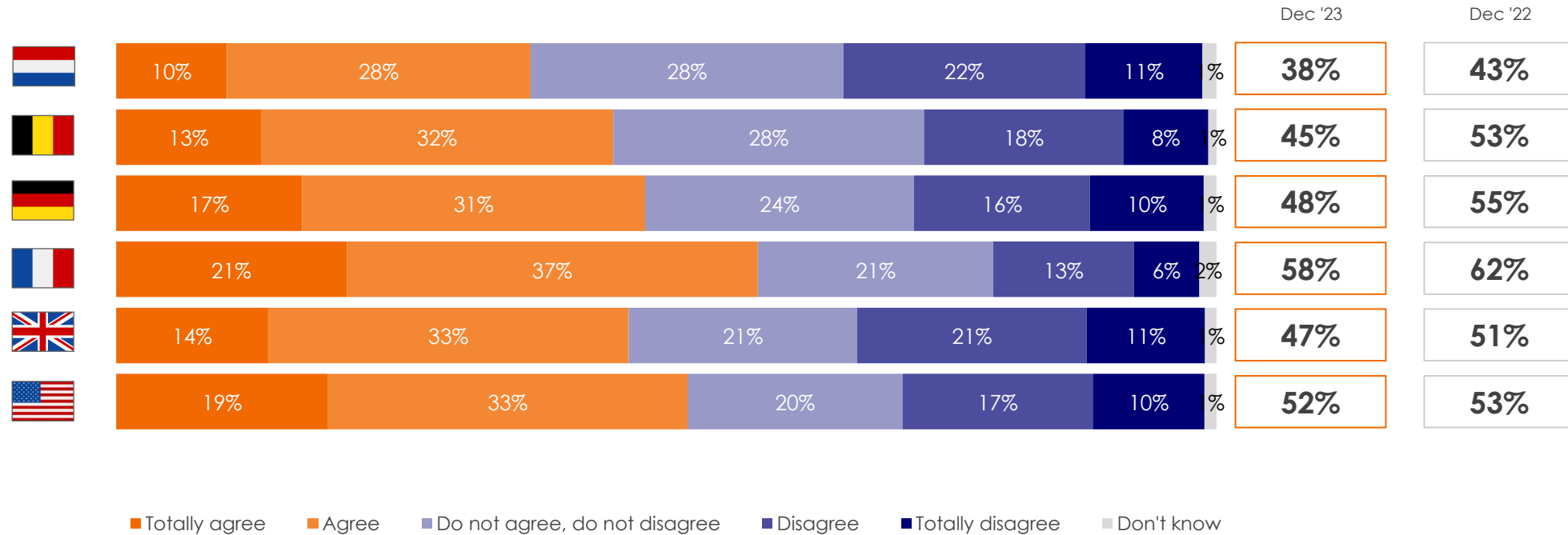
2. Influence of rising prices on holiday plans



Just under half (48% on average) say they are forced to adjust holiday behaviour as a result of rising prices. A year ago, this was 53% on average. The French are still in highest agreement with this statement (58%) and the Dutch the least (38%).

Rising prices (fuel, gas/energy, groceries, etc.) have forced me to adjust my holiday behaviour







Top 2



Base: everyone (entire sample)
Rounding differences may occur at the top 2%.

In December 2023, people indicate that if they change their holiday behaviour (due to higher prices), they do so mainly by going on holiday less often (44% on average) and/or choosing cheaper accommodation (42% on average). The least chosen options are avoiding the high season (mean 25%) and saving on transport (mean 20%).



						
Shorter holidays	26%	28%	26%	30%	31%	38%
Less frequent holidays	41%	42%	45%	44%	46%	44%
Cheaper accommodation	38%	41%	47%	36%	48%	41%
Cheaper transport	18%	16%	19%	17%	22%	26%
Save at destination itself	34%	28%	31%	34%	27%	34%
Avoiding the high season	27%	29%	26%	22%	25%	23%
Other, namely	4%	3%	2%	1%	2%	5%

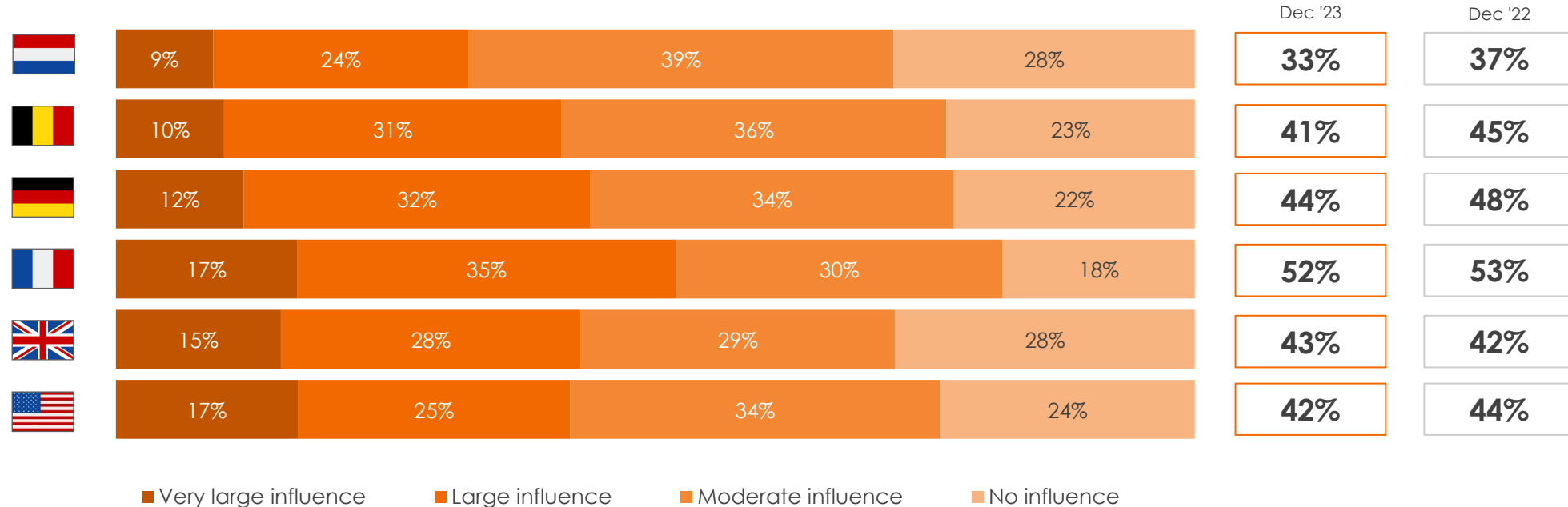
Base: People who (totally) agree with the statement 'Rising prices (fuel, gas/energy, groceries, etc.) are forcing me to adjust my holiday behaviour'
 Highlighting: the three highest scores from each country are in bold

Questionnaire: In what ways do you mainly adjust your holiday behaviour as a result of rising prices? Multiple answers possible (max. 3).



Of those who have holiday intentions but have not yet booked, **42% on average** say that rising prices have a (very) big influence on this. A year ago, this was **45% on average**. The top2 scores currently range from **33%** among the Dutch to **52%** among the French.

To what extent do rising prices (fuel, gas/energy, groceries, etc.) have to do with the fact that you have not yet booked a holiday for 2024?



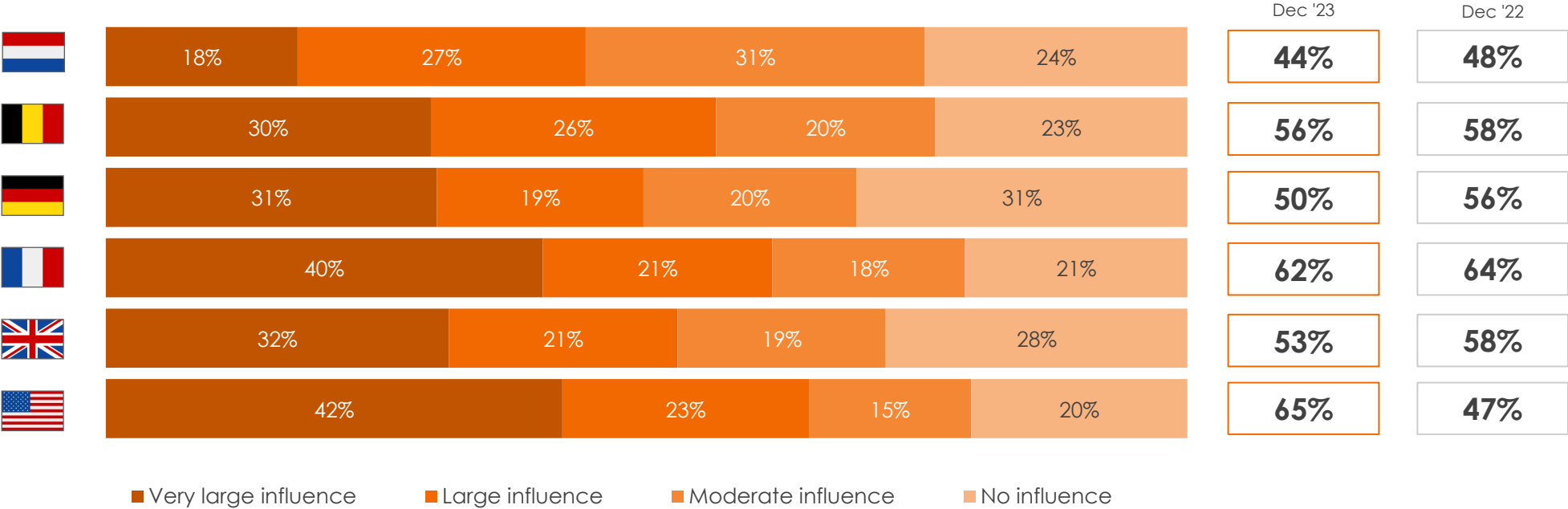
Base: People who have not yet booked but have a holiday intention for 2024. Rounding differences may occur at the top 2%.

Q: To what extent do rising prices (fuel, gas/energy, groceries, etc.) have to do with the fact that you have not yet booked a holiday for 2024?

On average, 55% of people without holiday plans say that rising prices play a (very) big role in this. This is the same average as a year ago. Among European countries, the top2 score has fallen compared to a year ago, but among Americans it has risen considerably.



To what extent are rising prices (fuel, gas/energy, groceries, etc.) related to the fact that you have no holiday plans at all for 2024?



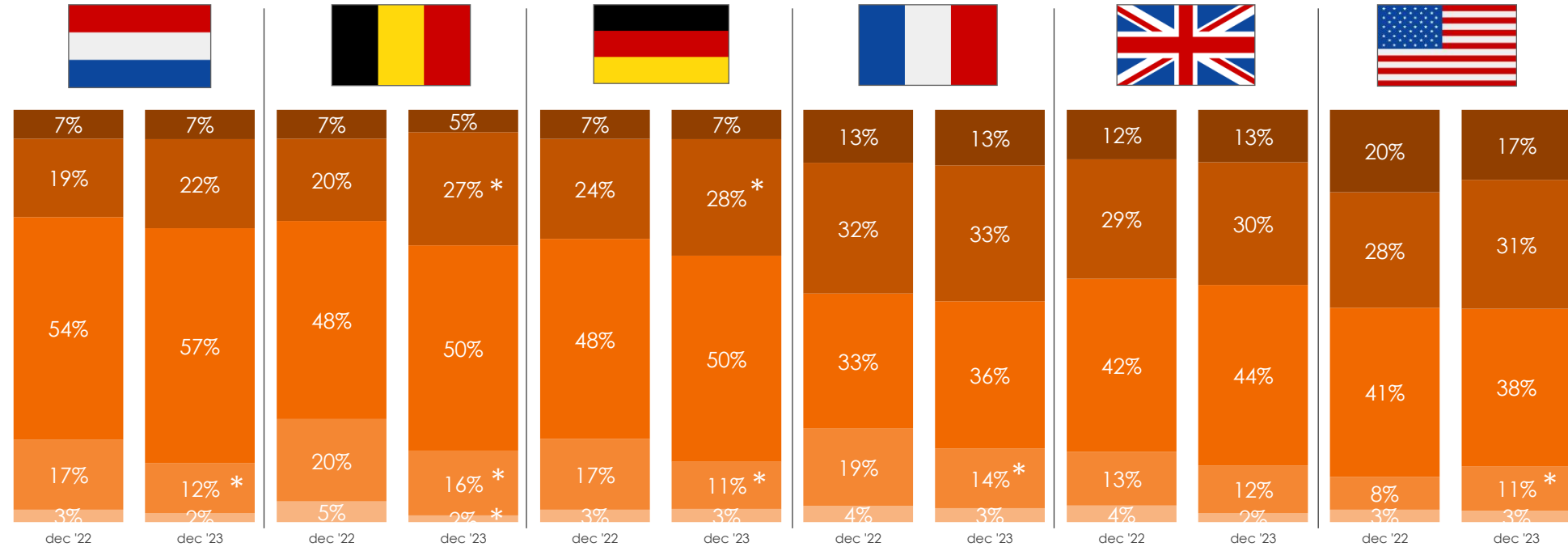
Base: People who currently have no holiday intention for 2024
Rounding differences may occur at the top 2%.

Q: To what extent are rising prices (fuel, gas/energy, groceries, etc.) related to the fact that you have no holiday plans at all for 2024?



Of those with a holiday intention for 2024, an average of 46% say they have a similar holiday budget for their next holiday as in previous years. A year ago, this was 44% on average. Furthermore, an average of 29% say they will have a slightly higher budget (a year ago this was 25%).

The holiday budget for my next holiday in 2024 is....



■ Much lower
 ■ Lower
 ■ Similar
 ■ Slightly higher
 ■ Much higher

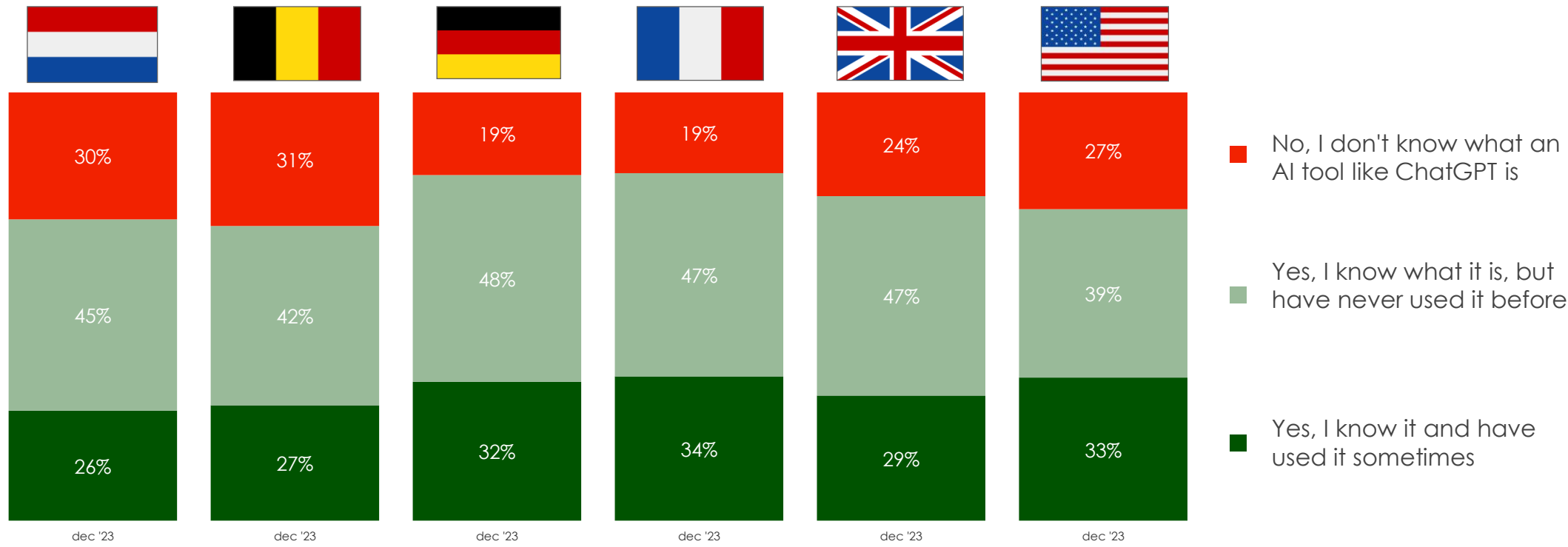
Base: People with holiday plans for 2024 (booked or yet to book)
 (A year ago, people were asked about 2023)

Q: Which situation is most applicable to you?



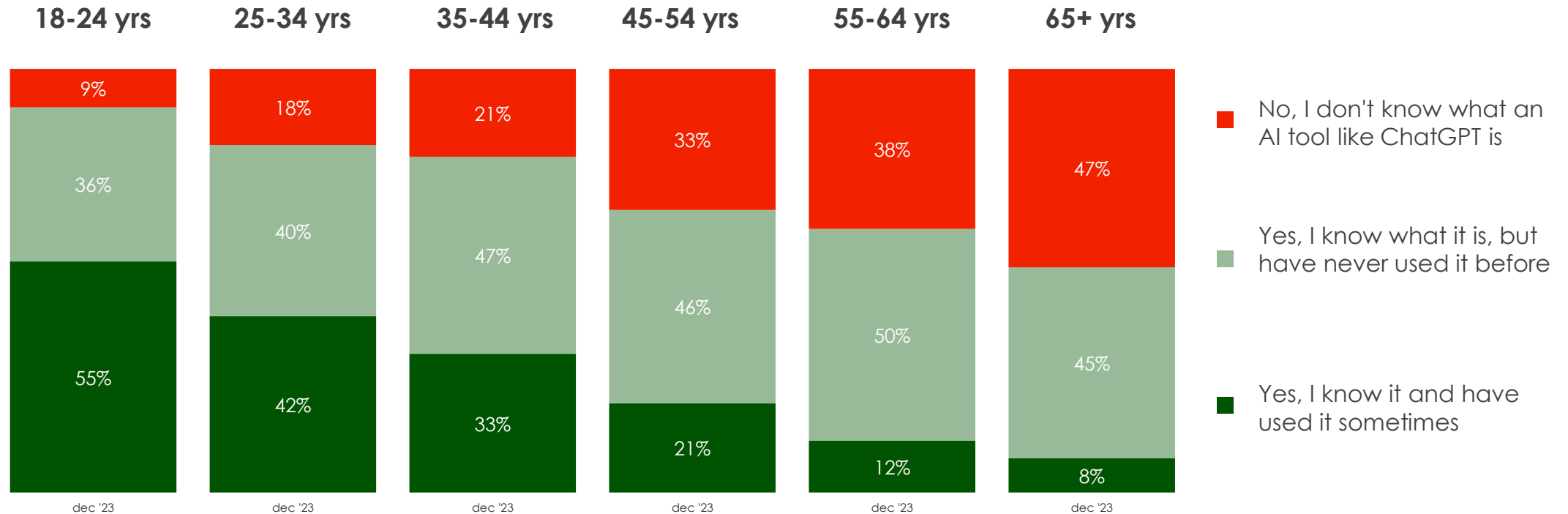
3. Holiday inspiration through digital tools

On average, 30% of those surveyed are familiar with AI tools like ChatGPT and have used it. On average 45% know what it is but have never used it. On average 25% do not know what an AI tool like ChatGPT is.



Base: everyone (entire sample) Q: Are you familiar with AI tools like ChatGPT?

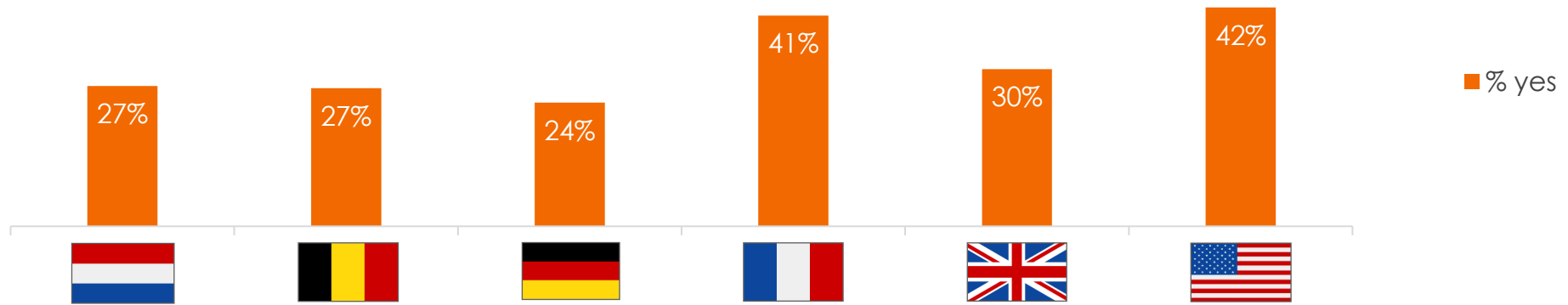
55% of Dutch people aged 18-24 sometimes use an AI tool such as ChatGPT. Only 9% of this group do not know what such a tool is. The more the age increases, the less familiar people are with AI tools such as ChatGPT. Among those over 55, only 10% have ever used such a tool.



Base: Dutch

Q: Are you familiar with AI tools like ChatGPT?

Of those who do use an AI tool such as ChatGPT, an average of 32% use such a tool for holiday inspiration. This percentage is highest among Americans and French (42% and 41% respectively) and lowest among Germans (24%).



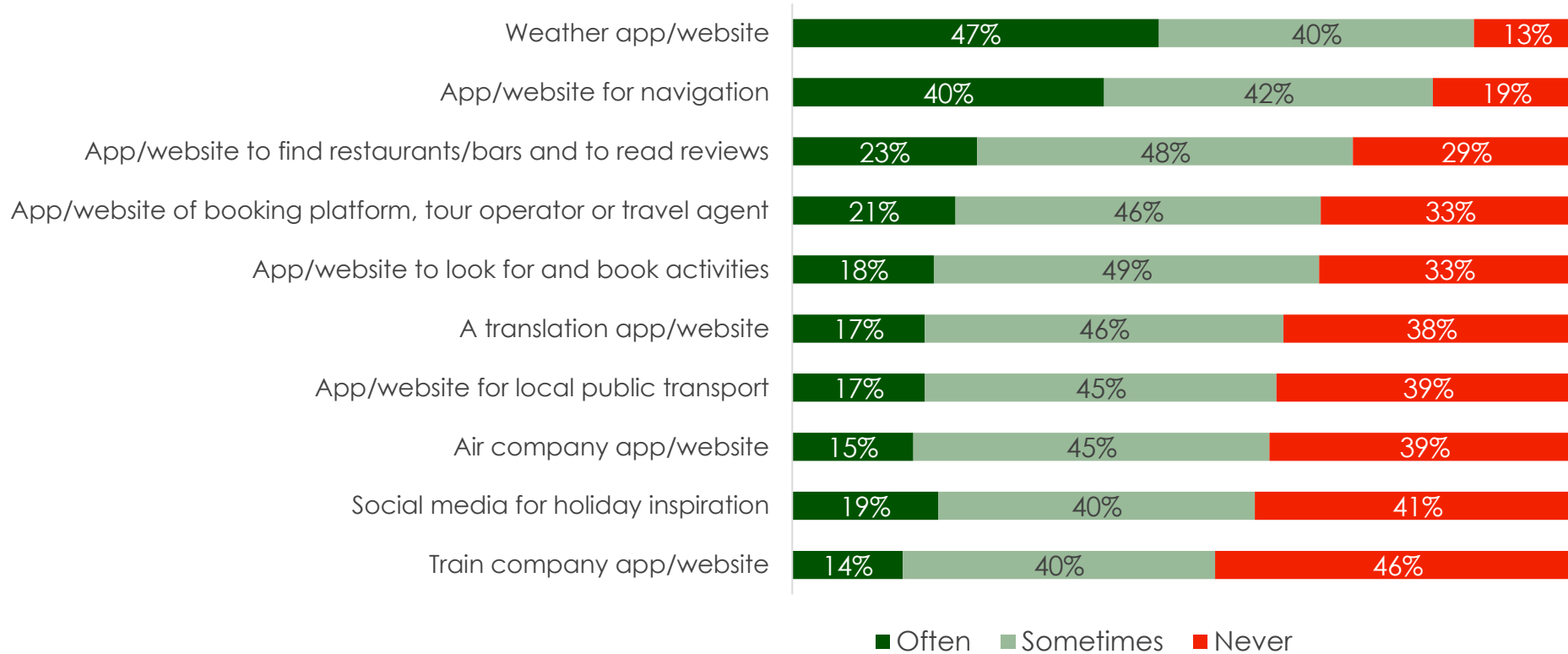
Base: People who have ever used an AI tool such as ChatGPT

Q: Have you ever used an AI tool like ChatGPT to get holiday inspiration (yes/no)?



During a holiday, apps/websites for weather forecasts and for navigation are used the most. This is followed by apps/websites to find a restaurant or bar (and read reviews).

These are the results of all respondents in this survey (6 countries).









Base: Everyone (6 countries)

Q: Do you ever use the following (mobile) apps or websites while on holiday? (often/sometimes/never)

Among the Dutch, Instagram is the social media platform most often used for holiday inspiration (31%), followed by Facebook (30%). Among Belgians, French and Americans, Facebook is most often used for this purpose, and among Germans and British it is YouTube.



% I often use						
Instagram	31%	27%	30%	33%	32%	38%
TikTok	17%	17%	20%	25%	26%	29%
Pinterest	11%	11%	14%	16%	15%	22%
YouTube	23%	27%	34%	31%	37%	40%
Facebook	30%	40%	29%	37%	34%	42%
Snapchat	9%	12%	13%	22%	18%	22%

Base: People who sometimes/frequently use social media for holiday inspiration
 Highlight: highest percentage by country

Q: Which social media app(s) do you use for holiday inspiration?
 (By social media app: never/sometimes/often).

The use of social media apps for holiday inspiration varies greatly between different age groups. About half of Dutch people aged between 18 and 34 use Instagram for this purpose. Among over-55s, it is only about 10%. From 35 years and older, Facebook is the most frequently used social media platform for holiday inspiration.



% I often use	18-24 yrs	25-34 yrs	35-44 yrs	45-54 yrs	55-64 yrs	65+ yrs
Instagram	51%	45%	33%	22%	11%	7%
TikTok	36%	25%	13%	14%	6%	4%
Pinterest	14%	17%	12%	8%	8%	2%
YouTube	29%	36%	22%	16%	16%	15%
Facebook	20%	40%	34%	26%	27%	27%
Snapchat	27%	12%	5%	5%	3%	0%



Base: People who sometimes/frequently use social media for holiday inspiration
 Highlight: highest percentage by country

Q: Which social media app(s) do you use for holiday inspiration?
 (By social media app: never/sometimes/often).



© Frans Lemmens/ANP Hollandse Hoogte
photography

Element	Description	
Method:	Online	
Target audience:	0 + 1 measurement: NL/BE/DE/FR/UK/USA/CHINA 2-measurement: NL/BE/DE/UK 3-measurement: NL/BE/DE/FR/UK/USA/CHINA 4-measurement: NL/BE/DE/UK 5-measurement: NL/BE/DE/FR/UK/USA/CHINA 6-measurement: NL/BE/DE/FR/UK/USA/CHINA 7-measurement: NL/BE/DE/FR/UK/USA/CHINA 8-measurement: NL/BE/DE/FR/UK/USA/CHINA 9-measurement: NL/BE/DE/FR/UK/USA/CHINA 10-measurement: NL/BE/DE/FR/UK/USA/CHINA	11-measurement: NL/BE/DE/FR/UK/USA 12-measurement: NL/BE/DE/FR/UK/USA 13-measurement: NL/BE/DE/FR/UK/USA 14-measurement: NL/BE/DE/FR/UK/USA 15-measurement: NL/BE/DE/FR/UK/USA 16-measurement: NL/BE/DE/FR/UK/USA (+CHINA APART) 17-measurement: NL/BE/DE/FR/UK/USA 18-measurement: NL/BE/DE/FR/UK/USA
Sample source:	Consumer panel of Dynata (except the 16-measurement in China, which was via WeChat)	
Sample size:	Net n=1,000 by country, 18+ nationally representative by age, gender and region.	
Fieldwork period:	0 measurement: 21 May to 1 Jun 2020 1 measurement: 17 Jun to 26 Jun 2020 2-measurement: 24 Jul / 28 Jul 2020 3 measurement: 7 Sep to 18 Sep 2020 <u>4-measurement: 27 Oct to 1 Nov 2020</u> 5-measurement: 7 Jan to 13 Jan 2021 6-measurement: 18 Mar to 23 Mar 2021 7-measurement: 19 May to 25 May 2021 8-measurement: 1 Jul to 6 Jul 2021 9-measurement: 1 Sep to 7 Sep 2021 10-measurement: 15 Nov to 21 Nov 2021	11-measurement: 31 Mar to 6 Apr 2022 12-measurement: 13 Jun to 21 Jun 2022 13-measurement: 2 Sep to 8 Sep 2022 <u>14-measurement: 5 Dec to 9 Dec 2022</u> 15-measurement: 9 Mar to 14 Mar 2023 16-measurement: 1 Jun to 7 Jun 2023 17-measurement: 25 Aug to 31 Aug 2023 18-measurement: 1 Dec to 8 Dec 2023





NBTC

Nederlands Bureau
voor Toerisme &
Congressen